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In this issue, learn about the 2019 GCACH Opioid Summit, receive an update on the GCACH HIT Initiatives, WAFE Portal, and the 2019 February Leadership Council meeting!



2019
February

A Monthly Insight into the Greater Columbia ACH



GCACH report



Network Management for the Opioid Resource Network

Written by Diane Halo, Opioid Resource Network Project Manager

Greater Columbia Accountable Community of Health (GCACH) is requesting proposals to manage an Opioid Resource Network (ORN) for Benton, Franklin and Walla Walla counties. The purpose of the ORN is to coordinate a systemic response to the complex issues of opioid addiction among the Medicaid and low-income populations, focusing specifically on medication assisted treatment (MAT) for individuals with Opioid Use Disorder (OUD).

The Network Manager has the responsibility of project oversight, and ensuring all network organizations are working in coordination with the terms of the project, contract, and project deliverables. GCACH encourages the Network Manager to offer creative solutions and ideas in building out the network of resources.

Proposals must be submitted to the attention of Diane Halo (dhalo@gcach.org), Opioid Resource Network Project Manager no later than **March 22, 2019**.

To view the RFP, click the following link:

https://gcach.org/apps/website_resources/record/7620cb235c696ec772afa051cbbb20cd/opioidresourcenetworkrpfinal.pdf.

Please contact Diane Halo (dhalo@gcach.org) or Becky Kolln (bkolln@gcach.org) with questions or concerns.

Washington Financial Executor (WAFE) Portal Update

Written by Becky Kolln, Director of Finance and Contracts

The table to the right outlines the payments made to our providers through the WAFE Portal in each of our project areas during 2019, and the year-end total for 2018. The Practice Transformation providers are doing a great job accomplishing their milestones and have been receiving payments totaling \$1,255,000. During our latest learning collaborative, the GCACH staff worked with the providers to answer questions about the budgets that are due on February 15, 2019. Some of our providers were able to turn in their budgets during the learning collaborative, nice work!

Two payments have been made to one of our third-party administrators who is administering

RFP's for the Social Determinants of Health Projects in their local communities. GCACH is working with three other foundations to get contracts signed and release funding.

WAFE Payments and Contracts

2019 PAYMENT BY USE CATEGORIES	TOTALS
Community Health Fund (Third Party Administrator Contracts)	\$ 628,965
Health Systems and Community Capacity Building	
Integration Incentives (BHO Contracts)	\$ 1,209,916
Provider Engagement (Practice Transformation Contracts)	\$ 1,255,000
Provider Performance and Quality Incentives	
Reserve / Contingency Fund	
2019 Total Payments	\$ 3,093,882
2018 Year End	\$ 3,302,518
Total Portal Payments to Date	\$ 6,396,400

Total payments made to providers.

current topics >>>

GCACH Health Information Technology (HIT) Initiatives Update

Written by Wes Luckey, Deputy Director

CSI Solutions Practice Transformation Reporting Platform

Greater Columbia ACH continues to work with CSI Solutions in relation to its contract for the Practice Transformation Reporting Platform. The Reporting Platform will be used by our contracted organizations undergoing Patient Centered Medical Home (PCMH) Practice Transformation. The site will include a web-page for reporting quarterly milestone deliverables, a landing page that will include resources relating to our Learning Collaboratives, a calendar of events and more. The GCACH web-page to be used for reporting will be considerably different than similar web-pages used by the other three ACHs in their implementation of the CSI Reporting Platform. Because of this, CSI will be contracting with outside consultants in the development process. This will push out the expected implementation date for the Reporting Platform to sometime in late March. We expect contract negotiations for this work to finalize mid-February.

DataMotion Direct Secure Messaging Interoperability

Greater Columbia ACH has identified the 23 Practice Transformation organizations as needing to receive or utilize direct secure messaging (DSM) technology to facilitate the interoperability of healthcare information. As the Practice Transformation providers are all clinical organizations, the technology will be linked into their Electronic Health Records (EHRs). Those currently utilizing DSM technology will rely on it for this purpose. We would like those organizations still needing DSM capabilities to contract with our chosen DSM vendor, DataMotion, using the Base Practice Transformation and Population Health Funds already distributed to these organizations. We also support the implementation of DSM technology within our regional EMS organizations and will make funding available to those organizations wishing to adopt it.

2019 Greater Columbia ACH Housing Summit

Written by Carol Moser, Executive Director

Greater Columbia ACH is hosting a housing summit for Benton and Franklin counties to discuss the need for permanent supportive housing in the bi-county area. The convening will take place on Tuesday, March 19, 2019 from 2:00 pm – 4:30 pm at United Way of Benton and Franklin Counties; 401 North Young Street, Kennewick, WA 99336.

Attendees will hear from housing experts Robert J. McCann, PhD, president and Chief Executive Officer of Catholic Charities, Spokane Diocese; and Rhonda Hauff, Chief Operations Officer of Yakima Neighborhood Health Services, current Chair of the Health Care in Public Housing Committee for the National Association of Community Health Centers, and current GCACH Board President. Presentations will be centered around their successes in building permanent supportive housing units in Spokane and Yakima.

Supportive housing is something our community lacks. It is defined as affordable housing with on-site services that help formerly homeless and disabled tenants live in dignity in the community. As part of the Healthier Washington Initiative, people experiencing one or more behavioral health issues or more than one chronic illness can use Medicaid resources to pay for targeted tenancy support services. A representative from Amerigroup will be present to discuss and expand upon the State's Supportive Housing program.

Please join Greater Columbia ACH and community members for a robust discussion about permanent supportive housing for Benton and Franklin counties! For more information, or to RSVP, please email Lauren Johnson at ljohnson@gcach.org.

Adverse Childhood Experiences (ACEs)/Resilience Media Campaign

Written by Rubén Peralta, Community & Tribal Engagement Specialist

The Communications Committee recently met to discuss the ACEs/Resilience Media Campaign. It was decided to create a task force comprised of persons with varied expertise to help guide Greater Columbia ACH in ensuring the messaging is focused, targeted, demographically sensitive, and complementary to the efforts already being carried out locally within our region. We seek to emulate the success of other public health crisis awareness campaigns such as the anti-smoking, seatbelt, and HIV/AIDS campaigns.

The committee recommended 35 names representing providers, educators, insurers, community-based organizations (CBOs), law enforcement, and trauma informed experts to name a few. Invitation letters started going out the week of February 11, 2019 and within four days, we nine individuals agreed to join the task force. We received several emotive responses but none more moving than the following:

"I would be honored to be part of this work. . . Personal pain, from the loss of my son due to ACEs and unawareness, has fueled my desire to scream the message and help others prevent and heal."

These words encapsulate the essence of why the awareness campaign is needed.

Practice Transformation Navigator Update

Written by Martin Sanchez, Practice Transformation Navigator

Despite inclement weather, the Practice Transformation Navigators have still been able to meet with organizations to review the Toolkit, Reporting Workbook and budgets via GoToMeeting and Skype. Organizations from our nine-county region have been giving excellent feedback on the Toolkit and Reporting Workbook. As the first reporting date approaches, the Practice Transformation Navigators will continue to work with the organizations so that they can complete all of the Milestones in the Reporting Workbook.

Regional Summit on Opioid Use Disorder and Trauma Informed Care

Written by Diane Halo, Opioid Resource Network Specialist

Greater Columbia ACH is collaborating with Pacific Northwest University (PNWU) to host a regional summit on Opioid Use Disorder (OUD) and Trauma Informed Care on June 19 – 21, 2019 in Yakima, Washington. The Summit will include five keynote speakers and four tracks to choose from; track one - Strategies for Managing Patients with OUD, track two - Patient Behind the OUD & Addressing the Stigma, track three - Trauma Informed Care & Opioids, and track four - Innovative Ways to Manage Patients with OUD.

Some of the Keynote Speakers are Dr. Charissa Fontinos, deputy chief medical officer for the Washington State Healthcare Authority, Dr. Edward Bilsky, Ph.D. provost and chief academic officer, professor of biomedical sciences at PNWU, Dr. Steven P. Stanos, DO, medical director of Swedish Health System Pain Medicine and Services in Seattle, Washington, and Dr. Vincent J. Felitti, MD will talk on "The Origins of Addiction: Evidence from the Adverse Childhood Experiences Study."

PNWU is developing a website and will manage reservations for attendees. Registration for the Summit will be limited to 350 attendees.

Greater Columbia ACH suggests the following to attend:

- Behavioral Health Providers
- Crisis Counsellors
- Dentists and Dental Hygienists
- Medical Assistants
- Nurses
- Nutrition/Dietetics
- Paramedics
- Pharmacists
- Physical and Occupational Therapists
- Physician Assistants
- Physicians
- Researchers
- Respiratory and Radiology Technicians
- Social Service/Public Health/Case Managers
- Substance Use Disorder (SUD) Providers

Please contact Diane Halo (dhalo@gcach.org) with any questions or concerns.

February 2019 Leadership Council Meeting

Written by Lauren Johnson, Communication & Administrative Coordinator

The Health Care Authority (HCA) contracted with the Center for Community Health and Evaluation (CCHE) in 2016 to monitor the “essential elements of collaboration of ACHs.” CCHE chose six functional domains that capture the story of the ACHs’ development, successes and challenges.

Greater Columbia ACH recently received the results from the 2018 survey and shared the findings with the February Leadership Council Meeting attendees.

Results showed our organization needs to raise awareness on our community engagement projects. During the February Leadership Council meeting, attendees had the opportunity to hear from three Local Health Improvement Networks (LHINs); Kittitas County Health Network (KCHN), Benton-Franklin Community Health Alliance (BFCHA), and Yakima County Health Care Coalition (YCHCC). During the presentations, LHIN leaders stated their county’s top Social Determinants of Health (SDOH) as determined by consumer surveys and their plans to address them.

GCACH is excited to use the 2018 CCHE Survey results to continue to raise the bar in each domain. Thank you to those that participated! To view the results, follow the below link: https://gcach.org/apps/website_resources/record/2fc48985e3017c9aeba83d2b720ab3bd/gcach2018participantsurveyreport.pdf.

Behavioral Health Providers Move to Fully Integrated Managed Care (IMC)

Written by Diane Halo, Opioid Resource Network Project Manager

Behavioral Health (BH) Providers will be able to participate in the Early Warning System webinars starting on February 28, 2019. These webinars will be hosted on the last Friday of the month until July 25, 2019. The purpose of these webinars is to respond to emerging systematic issues using the set of indicators that the Health Care Authority (HCA) has collected. The categories are Provider Payments, Emergency Department Information Exchange (EDIE) data, Interpreter Services, Crisis System, State Hospitals, and Provider Input. HCA’s goal is to provide support for issues arising from the implementation of Integrated Managed Care (IMC) in the Greater Columbia region.

Greater Columbia ACH will continue hosting the Provider Readiness Workgroup convenings on a bi-monthly cadence until the end of March 2019. These meetings are meant to address any questions the Providers may have and act as a resource when moving into Fully Integrated Managed Care (IMC). The next Provider Readiness Workgroup meeting will be on February 21, 2019 at Tri-Cities Community Health (TCCH); 800 W. Court Street, Pasco, WA 99301.

Please reach out to Diane Halo (dhalo@gcach.org) with any questions or concerns regarding the Provider Readiness Workgroup convenings.

Greater Columbia Region Behavioral Health Ombuds Service

Written by Lauren Johnson, Communication & Administrative Coordinator

The contract for the Greater Columbia Region was awarded to Behavioral Health Ombuds Service. This is a consumer directed advocacy service. The Ombuds will assist informally and investigate complaints relating to your behavioral health provider. They will also help navigate consumer grievances with the Behavioral Health Administrative Service Organization (BH-ASO) or managed care organization (MCO). The Ombuds will also assist individuals with the appeal and administrative hearing process if requested.

The Ombuds will be located at the Greater Columbia Behavioral Health office; 101 N. Edison Street, Kennewick, Washington; (509) 783-9444. To view the Greater Columbia Region Behavioral Health Ombuds flyer, click the following link:

https://gkach.org/apps/website_resources/record/026ca87404933649d92376f49c4ef5c6/brochure1.2019.pdf.



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