

GCACH Provider Readiness Workgroup

August 23, 2018

1:00 PM to 2:00 PM

Springhill Suites - 7048 West Grandridge Boulevard, Kennewick, WA, US, 99336

Meeting Minutes

1. Attendees: Jackie Weber, Chris De Villeneuve, Angelica Vasquez, Donna Arcieri, Corey Cerise, Dana Oatis, Marianne Oliver, Danika Gwinn, Carol Moser, Diane Halo, Caroline Wilson, Yesica Arciga Garcia, Jim Barth, Lindsey Underwood, Jesse Flores, Maria Hernandez, Jennifer Flores, Sam Werdel, Martin Sanchez, Fenice Fregoso, Sonia Paez, Courtney Ward, Dimita Warren, Carol Crooks, Yolanda Mandrigal, Angie Balli, Sarah Gillard, Penny Bell, Cody Nesbitt, Joel Chavez, Gordon Cable, Luke Hoisington, Claudia Torres, Leslie George, Mary O'Brien, Angelina Thomas, Isabel Jones, Samantha Zimmerman, Jennifer Vincenti, Shereen Hunt, Karen Richardson, Ken Dorais, Michelle Robertson, David Escame, Ken Dorais, Sara Clark, Ruth Bush, Joey Charlton, Megan Gillis, Whitney Howard, Cathy Neiman, Victoria Evans, Rick Marhula, Kristy Needham, Janis Luvaas

2. Go over questions on the Question Tracker -MCOs

Question: 34. YVFWC: When will individual meetings be set up by each MCO and provider organizations?

Answer: AGP: Attempts to schedule these have been in process since June.

CC: Provider Network meets with YVWC on a regular bases (as well as other contracted providers). With regards to new providers, there will be a services of New Provider Orientations offered as well as future meetings setup. Frequency will depend on needs, issues, etc.

Molina: Molina met with all providers individually related to contracting in advance of the RFP. We also plan to set up individual new provider orientations for each agency and we will reach out to schedule that.

CHPW: We have regular meetings with YVFWC and are working to have a focused discussion on IMC planning in the near future to follow up on past sessions.

Question: 35. YVFWC: This one relates to question 7 copied below, specifically this sentence. "Depending on how much time has elapsed from the request date, we may request a very brief clinical update. If the bed is not going to be available for a significantly longer period of time or an unknown period, we will close the request and notify the requestor that a new request should be submitted at a future date." When it says the request will be, "closed," who assumes responsibility for care coordination for the consumer? Will the MCO help with calling around trying to locate an open bed for the consumer, or does that responsibility fall back on the referring provider

Answer: AGP : The Provider has the primary responsibility, but, yes, we can assist in addressing any identified barriers to securing a bed, up to and including calling around to locate an open bed if requested.

CC: Agree with AGP. CC teams assist in securing a bed.

CHPW: Agree.

Molina: The responsibility falls to the referring provider. Molina can certainly assist either through our UM department to identify contracted facilities that provide the services or through our CM department to coordinate alternative interim services depending on severity of need.

Question: 36. Will residential providers be able to bill for providing primary care services as this is a part of integration?

Answer: AGP: If you are contracted for primary care services, yes. Reimbursable services are contingent upon your what services have been negotiated in your contract.

CC: Agree with AGP

CHPW: Agree.

Molina: Yes, if a residential provider wants to expand their offerings to include primary care services, we can add professional rates to the contract.

3. Forthcoming SERI updates - HCA

- HCA is updating the Service Encounter Reporting Instructions (SERI) to ensure all codes and submission requirements are compliant with HIPAA.
- As part of this process, any service encounter codes that are currently submitted in minutes will be changing to units, as required by HIPAA.
- Additionally, the 2-digit taxonomy codes will convert to 9-digit taxonomy codes, per HIPAA. Decisions yet in progress are related to the Modifiers in SERI and confirming their application and feasibility in the IMC delivery model. The 2-digit taxonomy codes will be cross walked to the 9-digit taxonomy codes.
- HCA is working to complete this process by the end of August at the latest. HCA will let everyone know when this has been completed.

Question: I have been having problems when trying to register the NPI#s with HCA. Do you know when this will be fixed? Answer: HCA is working on this. HCA is working on a toolkit that will help with registering the NPI#s. As soon as HCA gets the toolkit they will send it out.

Question: Those providers that didn't have an NPI number prior to IMC, how will that affect their billing now?

Answer: It can be billed under the facility. Diane will put this question on the question tracker for next meeting for a better response from the MCOs.

Question: Will we be losing any provider types when the cross walk is done from the current two-digit Provider Type in SERI to the taxonomy numbers? In other words, are there clinical staff that currently provide services that will not be able to provide services under the MCOs? Some bachelor level providers (09-Bachelor level with exception/waiver and 05- Below Masters Degree- Case Managers) are concern that their services will not be reimbursed by MCOs and so they will no longer be needed.

Answer: The codes will be cross walked. This question I am going to put on the question tracker for a written response.

4. Provider Readiness assessments - MCOs

There are 6 providers that need to get the MCO Readiness Assessment done. Megan Gillis will get Diane a list of them so we can help make sure they have the link to complete the survey. Please contact Megan Gillis if you have any questions or having any issues completing it.

5. Other Information:

The contracts with GCACH will be sent out in the next week. Please let GCACH know if you have any questions. Carol Moser: As soon as the contracts are signed and returned, those that have met with GCACH to go over the MeHAF and the Billing Toolkit will get those deliverables paid. Each are worth \$10,000.

The MCOs have each provided an electronic copy of their Companion Guides. The files are attached to this meeting's invite. If you didn't receive them please contact Diane and she can send them to you directly.

After this meeting there is the MCO IMC Introductory Provider Meeting. Diane will get the slides from the MCOs and send them out to the providers.

6. Future Provider Readiness Workgroup Meetings

September 6th 2-3pm

September 20th 3:30-4:30pm

October 4th 2-3pm

October 18th 3:30 – 4:30 pm

November 1st 2-3pm

November 15th 3:30 – 4:30pm

November 29th 2-3pm

December 13th 2-3pm

December 27th 2-3pm