

Greater Columbia ACH

Director's Report

June 16, 2016



"So what preserves these programs and how do we get continuous support from the public? I think one strategy is to make sure that the program can effect positive change from many angles and for many different groups of people so that lots of people get credit for the program's success. Build on the Forces of Change that you have detected in the community. Find a large group of people to get behind your cause. Healthcare Transformation needs a 12th Man! People like to feel that they are a part of a large team that is making a difference in their community." Peer Cohort Learning

1 HCA LAUNCHES THE MEASURES DASHBOARD!

After much input, coordination, and collaboration, the Health Care Authority (HCA) announced on June 6th the official release of the Healthier Washington Data Dashboards! The dashboards have been constructed to protect individually identifiable health information by only showing aggregated data, however, even with those privacy protections in place, the HCA's preference is to keep the initial launch focused on the ACH community. The HCA communicated that the ACHs are their primary audience and the dashboards were built with their needs in mind. In fact, I have been participating on the Analytics, Interoperability and Measures (AIM) Committee along with two other ACH leads, Elya Moore and Marguerite Ro for almost one year, helping shape and mold the dashboard.

Healthier Washington has prioritized the development of the dashboard in order to address the drivers of poor health. The dashboard will enable all ACHs to visualize all measures in the [Common Measure Set for Healthcare Quality and Cost](#), and allow consistent tracking of regional measures associated with their Regional Health Improvement Plan. Additional population health measures will be added, although the initial measures will be clinical in nature. Medicaid claims and encounters, DOH survey data sets, Pregnancy Risk Assessment Monitoring System-PRAMS, Behavioral Risk Factor Surveillance System – BRFSS, and Immunization Information System (IIS) data will populate the initial dashboard.

The dashboard uses free software called Tableau Reader that visually displays the data. The launch on June 6th includes measures on:

- Child & Adult Access to Primary Care
- Diabetes: Eye Exam, Blood Sugar (HbA1c) Testing, Kidney Disease Screening
- Immunizations 19-35 months, and 13-17 years

The next wave of measures will include:

- Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life
- Antidepressant Medication Management* (Measured at two rates: 12 weeks & 6 months)
- 30-day all cause hospital readmission

Access to the dashboards by local health jurisdictions is being coordinated through DOH.



2 PLAN FOR IMPROVING POPULATION HEALTH (STAN LEDINGTON)

The Plan for Improving Population Health, a key product of the Healthier Washington initiative, will serve as a guide for improving population health in our state. It will build on the foundation of the [Prevention Framework](#), providing a structured process for the next steps. Simply put, the Prevention Framework is the "what," and the next step --the Plan for Improving Population Health-- is the "how." The completed Plan will provide a structured process for improving population health as a state, while allowing flexibility for the unique needs and resources of local communities. It is an avenue to ensure the Healthier Washington initiative addresses prevention, health equity and the social determinants of health, such as housing, education, and employment.

Recently, the State Department of Health has adjusted the Plan's strategy to develop a website rather than produce a one-time document. The website will include:

- Strategies, tools and resources that align with the Prevention Framework,
- Promote community-clinical linkages,
- Support value based payment, and
- Enhance other transformation efforts in the state, including ACH projects.

3 PEDIATRIC PRACTICE TRANSFORMATION INITIATIVE

On May 10th, Stan Ledington and I participated in interviews for locally-based Regional Coordinators for the Pediatric Transforming Clinical Practice Initiative. The Washington State Department of Health (DOH) was recently awarded \$16.3 million over 4 years to implement the Transforming Pediatric Practice Initiative (TPPI) through a federal Center for Medicaid and Medicare Services Innovation grant. DOH will work closely with the Washington Chapter of the American Academy of Pediatrics to implement the plan. TPPI is an innovative payment and service delivery approach that will test whether providing technical assistance in a specific, complex, adaptive learning model enables clinicians and their care teams to rapidly transform the way they deliver care to patients. The aim is to improve health outcomes and reduce costs. We recently learned that our new practice facilitator is Anne Buchan and will be starting on June 16th. It is hoped that Anne will be located at the Benton-Franklin Health Department in order to coordinate and collaborate on ACH and DOH initiatives.

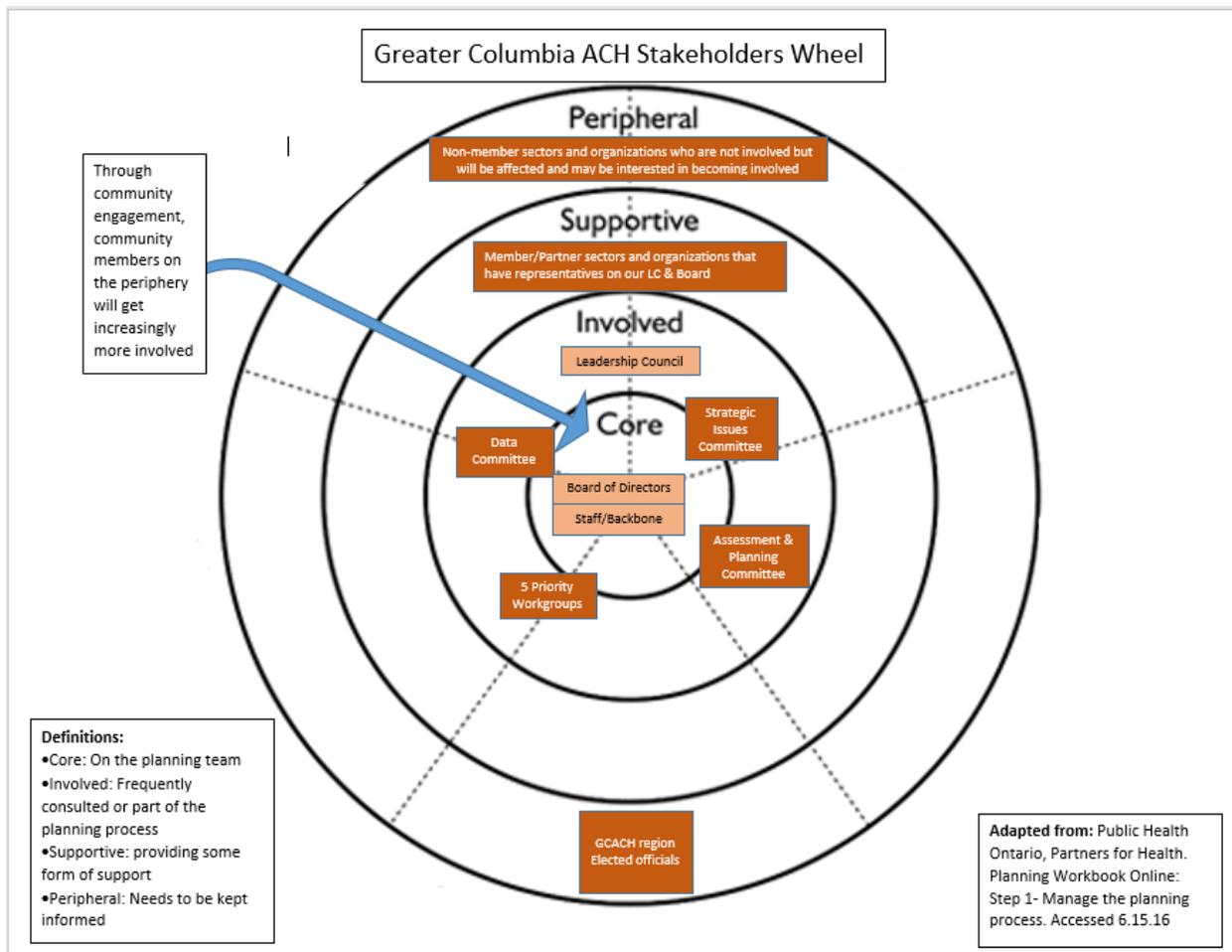
4 DRAFT REGIONAL HEALTH IMPROVEMENT PLAN UPDATE

Our consultant, Deb Gauck has been working diligently and passionately on developing a Regional Health Improvement Plan for Greater Columbia ACH. Weekly two-hour meetings with the Strategic Issues Committee have guided the process, and we are ON TRACK to have a plan ready to submit to the HCA by the end of July!! Many many thanks to Deb for her hard work and excellent process!

Tasks	Timeline
Based on underlying themes, identify and prioritize strategic issues	Week of April 25
Develop cross-committee, cross-county, and cross-sector goals	Week of May 2
Generate various cross-committee, cross-county, and cross-sector strategies	Weeks of May 9 & May 16
Review strategic issues, goals, and strategies (Leadership Council)	May 19
Revise strategies and develop portfolio of strategies	Weeks of June 6 and June 13
Revise guiding principles, develop objectives/outcomes/impact, identify measures, and develop logic model	Week of June 13
Leadership Council reviews guiding principles, draft strategic plan, and logic model	June 16
Brainstorm barriers to implementation and draft implementation details, establish accountability for achieving objectives, and review objectives for opportunities to coordinate	Week of June 20
Develop action plan	Week of June 27
Data Committee creates a system to monitor indicators over time	Weeks of June 20 and June 27
Prioritize State Innovation Model project	Week of June 27
Write Regional Health Improvement Plan	Week of July 4
Leadership Council reviews draft strategic plan and Regional Health Improvement Plan	Week of July 11
Revise strategic plan and Regional Health Improvement Plan	Week of July 18
Leadership Council reviews revised strategic plan and Regional Health Improvement Plan	July 21
Submit Regional Health Improvement Plan	Week of July 25

5 COMMUNICATIONS UPDATE

Last Fall, we began with a Communications Committee, as required by the Bylaws, which is “comprised of at least two members of the Board to oversee the internal and external communications of the GCACH. They will organize and coordinate publicity and outreach within the organization, and facilitate communication between GCACH and the public.” In early 2016, we asked for volunteers for the Community Engagement Task Force and held two meetings with these volunteers plus the original Communications Committee members. Some of the actions to date include a media event & choosing two GCACH logos for the Leadership Council to vote on. Now, we are preparing a more fully developed communications plan.



The Stakeholder Wheel is a planning tool to identify stakeholder roles, expectations, and appropriate communications. The degree of involvement will change for individuals over time, and we hope to bring people from the periphery closer to the center through community engagement.

Sue Jetter has been developing a distribution list which will be used for both broad and targeted community engagement (e.g. newsletters, organizing interactive events like World Cafes). Carol and Aisling have been developing the Stakeholders Wheel and a table of activities and appropriate audiences along the Community Engagement Spectrum. Communications planning intersects with the Regional Health Improvement Plan, sustainability planning and our Guiding Principles. Jefferson Coulter has provided feedback on the first draft of the communications plan. It's not too early to begin planning and acting upon our communications and community engagement goals, and we foresee a very active Communications Committee going forward. Please get involved if you can!

The Spectrum of Community Engagement

INCREASING IMPACT ON DECISION-MAKING				
INFORMING	CONSULTING	INVOLVING	COLLABORATING	EMPOWERING
Providing balanced and objective information about new programs or services, and about the reasons for choosing them. Providing updates during implementation.	Inviting feedback on alternatives, analyses, and decisions related to new programs or services. Letting people know how their feedback has influenced program decisions.	Working with community members to ensure that their aspirations and concerns are considered at every stage of planning and decision-making. Letting people know how their involvement has influenced program decisions.	Enabling community members to participate in every aspect of planning and decision-making for new programs or services.	Giving community members sole decision-making authority over new programs or services, and allowing professionals to serve only in consultative and supportive roles.

Adapted from the IAP2 Public Participation Spectrum, developed by the International Association for Public Participation.