

GREATER COLUMBIA ACCOUNTABLE COMMUNITY OF HEALTH

Board of Directors Meeting Minutes Thursday, June 18, 2020 | 12:30 PM to 3:00 PM *Teleconference ONLY*

ATTENDANCE			
Board Members Quorum: 14 Name*: Called-in	President	Brian Gibbons (Astria Sunnyside Hospital) -----	Healthcare Providers
	Vice President	Sandra Suarez (Yakima Valley Farm Workers Clinic) -----	FQHCs
	Treasurer	Julie Petersen (Kittitas Valley Healthcare) -----	Hospital
	Secretary	Madelyn Carlson (People for People) -----	Transportation
	Past President	Rhonda Hauff (Yakima Neighborhood Health Services) -----	Housing
		Dan Ferguson (Yakima Valley Community College) -----	Workforce
		Dana Oatis (Lourdes) -----	Behavioral Health
		Eric Nilson (Kennewick Fire Department) -----	Public Safety
		Kat Latet (Community Health Plan of Washington) -----	Managed Care Organizations
		Katherine Saluskin (Yakama Nation) -----	Tribes
		Kendra Palomarez (Catholic Charities) -----	Community/ Faith Based Org
		Les Stahlnecker (Education School District 123) -----	Education
		LoAnn Ayers (United Way of Benton & Franklin Counties) -----	Philanthropy
		Martha Lanman (Columba County Public Health Dept) -----	Public Health
Ronni Batchelor (Lourdes Health Network) -----	Consumer		
Susan Grindle (HopeSource) -----	Social Services		
Tonya Kreis (Yakama Nation) -----	Tribes		
GCACH Staff	Becky Kolln*	Wes Luckey*	Ruben Peralta*
	Carol Moser*	Lauren Noble*	Brittany FoxStading*
	Chelsea Chapman*	Martin Sanchez*	Sam Werdel*
	Diane Halo*	Rachael Guess*	
Guests	Mariana Marquez Sital	Amelia Davis	Caitlin Safford
	Marissa Ingalls	Jorge Rivera	
	Ron Anderson	Viktoriya Byron	
WELCOME AND INTRODUCTIONS			

Thank you for your engagement with GCACH!

Welcome & Introductions, Consent Calendar Brian Gibbons	<p>Brian Gibbons, GCACH Board President, facilitated the meeting. Quorum was met with a total of 14 voting members present (or calling in) to the meeting. The Board reviewed the 2020-05-21 meeting minutes.</p> <p>Eric Nilson motioned to approve the 2020-05-21 meeting minutes. Seconded by Sandra Suarez. Motion passed.</p>
REPORTS AND UPDATES	
GCACH Report GCACH Staff	<p>GCACH staff spoke to the articles within the GCACH Report. This included:</p> <ul style="list-style-type: none"> - Rhonda shared her article she wrote on COVID-19's Impact on Community Health Centers. The CHC participate in the Sentinel Network Workforce survey. This report is a summary of a report she gave last month highlighting workforce challenges as a result of COVID. - Rachael shared the testimonial that GCACH received from Garden Village after receiving the beach vacation themed care package. Garden Village shared the care package was very well received and they were very thankful to have received the donation. - Becky shared that to date, we have paid out our partnering providers nearly \$19,000,000 for completion of their contract milestones. - Martin shared some updates on Cohort 3 of Practice Transformation. Given that we are in the midst of the COVID-19 pandemic, these sites still continue to work on practice transformation. - Carol shared that community empowerment drives GCACH. Data has been the foundation for all of GCACH's decision making processes. - Diane reached out to the providers that received funding for implementation of telehealth. Tri-Cities Community of Health shared that they have had great success with the implementation of telehealth. In the month of April, they conducted over 1,400 sessions with patients. Merit Resources Services is using telehealth to hold group sessions through telehealth, of which has been very successful as well. <ul style="list-style-type: none"> o Eric asked which platform majority of telehealth patients are using, Diane answered majority are using Zoom (since HCA released several free licenses). o Eric asked how the providers are managing with the learning process of telehealth for seniors. Rhonda mentioned that for most of their clients, they are conducting telephone visits instead of web-conferences. - Chelsea shared the different activities that GCACH is working on in terms of our sustainability plan. The team has also been working with a consultant to enhance

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	<p>staffing capabilities through emotional intelligence assessments and 360-degree reviews.</p> <ul style="list-style-type: none"> - Diane shared the 2020 Learning Collaborative schedule. Next month, Sam Werdel is going to discuss shared care plans and shared decision aids. She also shared that we are working on putting together a Prescription Drug Monitoring Program Learning Collaborative, a sprint with the Walla Walla Opioid Resource Network to discuss ways to recognize patients with Opioid Use Disorder (OUD) and Social Determinants of Health.
Advancement of Provider Incentive Payments Becky Kolln/Carol Moser	<p>Becky shared that GCACH spent two weeks accelerating payments to partnering providers amidst the COVID-19 pandemic. GCACH paid out \$3.2 million.</p>
Coverys Grant Award Becky Kolln/Carol Moser	<p>In 2019, the Health Care Authority had an alignment call to discuss shared decision making. GCACH applied for a grant through Coverys in January 2020. GCACH staff responded to several additional questions in March 2020, and found out last week that we were awarded \$50,000. The funding will go towards incentives for providers beyond 2021. This funding will be used as an incentive to implement shared decision-making practices.</p>
BH Internship Program Tracker Diane Halo	<p>Several organizations have had to put hiring interns on hold during the COVID-19 pandemic. Dan shared that at Yakima Valley College, they have been struggling to get students finished with their clinical credits due to COVID-19. As a result of the pandemic, they have had to spend much more time and money to properly clean after students.</p>
GCACH Performance Measure Trend Report Wes Luckey	<p>This analysis is provided by the Health Care Authority to compare the GCACH region compared to the State. The areas that stand out are Emergency Department utilization, substance use penetration and asthma medication management.</p>
Reporting Highlights from CSI Dashboard for Cohorts/User's Guide Preview Wes Luckey	<p>Martin shared that the CSI Dashboard User's Guide was sent out earlier this week. Within the User's Guide, there is an introduction, how to access the Dashboard and a description of the Dashboard measures.</p>
ACTION ITEMS	
Financial Statements Becky Kolln	<p>Becky Kolln, Director of Finance and Contracts, spoke to the GCACH Financial Reports which included the Statement of Activity, Budget vs. Actuals, and the Balance Sheet. Julie Petersen made a recommendation to advance the finance committee documents as presented.</p>

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	<p>Rhonda Hauff motioned to approve the May 2020 financials as presented. Seconded by Ronnie Batchelor. Motion passed.</p>
<p>Approval of Commissioner Ron Anderson as Local Government Sector Representative Carol Moser</p>	<p>Yakima County Commissioner Ron Anderson is a lifelong resident of Yakima County and has over 30 years of volunteer experience, serving on numerous boards of directors and community planning committees.</p> <p>GCACH met with Commissioner Anderson the other week to share information about GCACH. As a result of the meeting, Carol thought that Commissioner Anderson would be a great addition to the GCACH Board of Directors. Commissioner Anderson eagerly accepted the invitation. Dan Ferguson forwarded the nomination from the Nominating Committee.</p> <p>Rhonda Hauff motioned to approve Commissioner Ron Anderson as the local government sector on the GCACH Board of Directors. Seconded by Madelyn Carlson. Motion passed.</p>
<p>Social Justice/Social Inequity Statement Carol Moser/ Ruben Peralta</p>	<p>The cross-ACH leaders came out with a statement recently and Carol felt as if we needed a statement made from GCACH as well. We conducted an internal review of the GCACH staff and came up with several different versions.</p> <p>Comments included the following:</p> <ul style="list-style-type: none"> - Brian, Ronni and Rhonda favored the text highlighted in blue because it is inclusive. - Kendra mentioned that she would consider removing the names of George Floyd, Breonna Taylor, Ahmaud Arbery to be more inclusive. - Ronni mentioned we need to mention the names because Black Lives Matter. How this public health crisis came to fruition is because of George Floyd. - Rhonda mentioned that it is important to put names to it because it makes it personal. It acknowledges that there are far too many others that we are not naming in this sentence, Brian agrees. - Eric mentioned that it is important that we specifically say racism in any form, as it can come in many different forms. - Les mentioned that racism is not just about trying to fix something because someone has been killed, we have a systemic racism issue still in our country. This is a problem that our country needs to own up to. It is more than Black Lives Matter, because it is more than that. We need to end with something else that recognizes

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	<p>all of the problems we have in our region, maybe specifically focused on our native region.</p> <ul style="list-style-type: none"> - Dana mentioned that we are trying to highlight Black Lives Matter and also the inequities and injustices of many. - Madelyn mentioned that any type of trying to put everything into one basket has been diluting the Black Lives Matter movement. The passionate individuals that are protesting really want to hear that Black Lives Matter. Everyone understands that all lives matter. - Kat things that it is important that we state Black Lives Matter in our statement. - Carol suggested ending the statement at "Racism is a public health crisis and we at GCACH stand in the fight to end all social injustice." - Rhonda suggested leaving "because Black Lives Matter" at the end of the last sentence to read "Racism is a public health crisis and we at GCACH stand in the fight to end social injustice because Black Lives Matter." <p>Ronni Batchelor motioned to approve the Social Injustice/Social Inequity statement as presented. Seconded by Kat Latet. Motion passed.</p>
<p>SBAR for Contract with Tenfold Health Carol Moser</p>	<p>GCACH staff is looking for assistance to review and refine our sustainability plan and define a new organizational structure for our future state. Chris Kelleher and Mike Bonetto will be assisting GCACH with this task to independently review the sustainability plan. The \$7,500 contract with Tenfold Health will come out of the Professional Contracts budget.</p> <p>Ronni Batchelor motioned to approve the SBAR to contract with Tenfold Health to serve as advisors to the sustainability plan for \$7,500. Seconded by Sandra Suarez. Motion passed.</p>
<p>Mask Campaign Carol Moser</p>	<p>Carol shared that GCACH was contacted by the Benton-Franklin Health Department to kick-start a mask campaign in the bi-county area as a result of the COVID-19 pandemic. The tentative slogan is "Not all heroes wear capes." GCACH will be needing some money to launch the campaign, although are planning to look for sponsors throughout the community. GCACH put together a draft budget of about \$25,000 to be taken out of the leftover funds from the Community Resilience Campaign. Carol also mentioned that we are hopefully including Yakima County as a beneficiary of this campaign as well.</p> <p>Comments included the following:</p>

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	<ul style="list-style-type: none"> - Rhonda shared that she forwarded this idea by the Yakima County Health District as they have been working with the businesses on a campaign called "Mask Up to Open Up." She will share more information once she hears back. - Ronni shared that she received a note from the Benton-Franklin Health District that they have a drive-through testing site, of which the message is not being spread enough. 2-1-1 is taking reservations for the testing site, of which started this week (Wednesday). Carol shared that we have shared this information on our website and Facebook page. - Eric shared that this is precisely the type of campaign that he thinks is important. It is not about testing, it is about preventing the spread of COVID-19. He fully supports this project. <p>Sandra Suarez motioned to approve GCACH allotting \$25,000 to support the mask campaign in Benton and Franklin Counties, with the possibility of adding Yakima. Seconded by Madelyn Carlson. Motion passed.</p>
SECOND READING	
<p>COVID-19 Safety Plan Becky Kolln</p>	<p>Becky shared that she adjusted the document based off of the Board of Director's feedback received last month. This included:</p> <ul style="list-style-type: none"> - Adjusting the title to the Safety Plan - Adding language about limiting the time in the common areas - Added language about a staggered schedule for GCACH staff so everyone isn't in the office at the same time (especially in the cubicle area) - Added language about employees having their temperatures taken before reporting to work <p>Sandra Suarez motioned to approve the COVID-19 Safety Plan with the removal of specific "COVID-19" language in an effort to be inclusive of all infectious and spreadable diseases. Seconded by Ronni Batchelor. Motion passed.</p>
DISCUSSION ITEMS	
<p>Cross-ACH Work Products Carol Moser</p>	<p>Carol shared that there are a couple of documents that she would like to draw the Board of Directors to. The Social Investment Model for Washington was developed by the Cross-ACH leaders. This is a concept paper that the ACHs wanted to have in front of the Health Care Authority to look at.</p>

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	<p>Carol also shared the joint policy statement for the Community-Based Care Coordination. The essential components address social determinants of health, provides a continuum of care, leverages community health workers, bridges historically siloed community and clinical resources and transforms care delivery.</p> <p>Carol shared the Cross-ACH Community Information Exchange document. The essential components of a CIE system include shared language, resource database and bi-directional closed-loop referrals.</p> <p>Lastly, Carol mentioned that the last document is a result of Cross-ACHs getting together to identify which areas all of the ACHs have in common. Most ACHs are aiming to have a sustainability plan approved by their Board of Directors by the end of 2020.</p>
Virtual Board Meetings Chelsea Chapman	<p>Chelsea shared that as a result of COVID-19, we have switched to virtual Board Meetings. It saves on time, money and travel. Virtual Board Meetings are going to be the Board of Directors new normal with the exception of the August Board Retreat.</p>
Board Retreat – August 20th Chelsea Chapman	<p>Chelsea shared that GCACH will be hosting the August 20th Board Retreat at the Marcus Whitman Hotel in Walla Walla. We will be providing a virtual option as well for those who cannot travel. GCACH will be discussing our sustainability plan during the meeting.</p>
ADJOURNMENT	
Adjournment	<p>Meeting adjourned at 2:49 pm. Minutes taken by Lauren Noble. Find the recording here: https://youtu.be/MbynBdZL3no.</p> <p>Recap of motions and GCACH next steps:</p> <ul style="list-style-type: none"> ✓ Approved: May board meeting minutes ✓ Approved: May 2020 financial statements ✓ Approved: Commissioner Ron Anderson as the local government sector on the GCACH Board of Directors ✓ Approved: GCACH social justice/social inequity statement ✓ Approved: Contract with Tenfold Health to serve as advisors to the sustainability plan for \$7,500 ✓ Approved: GCACH allotting \$25,000 to support the mask campaign in Benton and Franklin Counties, with the possibility of adding Yakima ✓ Approved: COVID-19 Safety Plan with the removal of specific “COVID-19” language in an effort to be inclusive of all infectious and spreadable diseases

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| | ✓ GCACH to consider if the August Leadership Council meeting is to be canceled if the board retreat is to take place on the same day |
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