

GREATER COLUMBIA ACCOUNTABLE COMMUNITY OF HEALTH

Board of Directors Meeting Minutes Thursday, May 21, 2020 | 12:30 PM to 3:00 PM *Teleconference ONLY*

ATTENDANCE			
Board Members Quorum: 9 Name*: Called-in	President	Brian Gibbons (Astria Sunnyside Hospital) -----	Healthcare Providers
	Vice President	Sandra Suarez (Yakima Valley Farm Workers Clinic) -----	FQHCs
	Treasurer	Julie Petersen (Kittitas Valley Healthcare) -----	Hospital
	Secretary	Madelyn Carlson (People for People) -----	Transportation
	Past President	Rhonda Hauff (Yakima Neighborhood Health Services) -----	Housing
		Dan Ferguson (Yakima Valley Community College) -----	Workforce
		Dana Oatis (Lourdes) -----	Behavioral Health
		Eric Nilson (Kennewick Fire Department) -----	Public Safety
		Kat Latet (Community Health Plan of Washington) -----	Managed Care Organizations
		Katherine Saluskin (Yakama Nation) -----	Tribes
		Kendra Palomarez (Catholic Charities) -----	Community/ Faith Based Org
		Les Stahlnecker (Education School District 123) -----	Education
		LoAnn Ayers (United Way of Benton & Franklin Counties) -----	Philanthropy
		Martha Lanman (Columba County Public Health Dept) -----	Public Health
	Ronni Batchelor (Lourdes Health Network) -----	Consumer	
Susan Grindle (HopeSource) -----	Social Services		
Tonya Kreis (Yakama Nation) -----	Tribes		
GCACH Staff	Becky Kolln*	Wes Luckey*	Ruben Peralta*
	Carol Moser*	Lauren Noble*	Brittany FoxStading*
	Chelsea Chapman*	Martin Sanchez*	
	Diane Halo*	Rachael Guess*	
Guests	Mariana Marquez Sital	Penny Bell	Viktoriya Byron
	Courtney Ward	Jorge Rivera	Amelia Davis
	Dede Utley	Dan Vizzini	
WELCOME AND INTRODUCTIONS			

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Welcome & Introductions, Consent Calendar Brian Gibbons	<p>Brian Gibbons, GCACH Board President, facilitated the meeting. Quorum was met with a total of 13 voting members present (or calling in) to the meeting. The Board reviewed the 2020-04-16 meeting minutes.</p> <p>Madelyn Carlson motioned to approve the 2020-04-16 meeting minutes. Seconded by LoAnn Ayers. Motion passed.</p>
REPORTS AND UPDATES	
GCACH Report GCACH Staff	<p>GCACH staff spoke to the articles within the GCACH Report. This included:</p> <ul style="list-style-type: none"> - GCACH Hosts Virtual Press Conference to Announce \$300,000 Donation to Second Harvest: GCACH hosted its first ever virtual press conference to announce the donation to Second Harvest. Board members, media vendors, Second Harvest CEO and GCACH staff attended the 30-minute event. CEO of Second Harvest, Jason Clark, was eager to receive the large donation. - GCACH Raising Funds for Long-Term Care Facilitates: Carol discussed expanding our support for skilled nursing facilities in the Greater Columbia Region. GCACH is participating in All In Tri-Cities to raise funds for SNFs/ALF in Benton and Franklin Counties. - Becoming Patient-Centered: Martin shared a success story in working with Lourdes. Lourdes has successfully implemented the Collective Medical Platform into their sites going through Practice Transformation. Great job, Lourdes! - Washington Financial Executor Portal Updates: Becky gave Board members an update on the funds released to date at over \$15 million. - Welcome Brittany FoxStading: Brittany introduced herself, and shared she is now on the fourth week at GCACH. Previously, Brittany was employed at Lourdes and is very familiar in working with Practice Transformation on the clinical side. - Introducing the Greater Columbia Cares Model: Carol introduced the new model that GCACH has come up with. We are integrating several different evidence-based models included in the GCCM model including: the Institute for Healthcare Improvement, the Comprehensive Primary Care Initiative, Six Building Blocks, the Safety Net Medical Home, the Agency for Healthcare Research and Quality, and the Robert Wood Johnson Foundation’s Culture of Health. - Building a Resilient Community: Ruben spoke about the Community Resilience Campaign. The Yakima pilot ended in March, and Field Group presented the results during April’s Board meeting. The Task Force reviewed the charter to ensure we are on track—several minor changes were made. The Task Force, Field Group and

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	<p>GCACH staff are currently preparing the full campaign for launch in late May or June 2020.</p> <ul style="list-style-type: none"> COVID-19 Rates in GCACH Region: Wes spoke to the graphs shared in the COVID-19 rates in the GCACH region. GCACH has the highest case rate of the ACHs (other than King County). <div data-bbox="441 541 1497 955" style="text-align: center;"> </div> <ul style="list-style-type: none"> 2020 Learning Collaboratives: Diane spoke to the upcoming Learning Collaboratives this year. The next Learning Collaborative is on June 5, 2020 and it will be a webinar. She will be discussing the HIPAA policy changes.
<p>Cohort Trackers Martin Sanchez</p>	<p>Martin reviewed Cohort 1, Cohort 2 and Cohort 3 trackers. There are still a couple of sites that need to finish reporting (related to issues with COVID-19, cutting hours for staff, financial issues, etc.). Sam, Laurel and Martin have been working closely with sites to make sure they can get reporting in on time. The Practice Transformation team is currently in process of reviewing all the reporting—so far, so good!</p>
<p>ORN Tracker Diane Halo</p>	<p>Diane reviewed the tracker for the Opioid Resource Networks. Benton/Franklin/Walla Walla ORN completed all their milestones for their contract. GCACH is working on contracting with the ORN for year two. Kittitas ORN has a total of 11 patients and are still working with these patients after 30 days. Whitman ORN has 48 patients on MAT. Asotin/Columbia/Garfield are still developing their ORN. They have about 5 patients in the program.</p>
<p>LHIN Tracker Ruben Peralta</p>	<p>Despite the COVID-19 pandemic, many of the LHINs were still able to accomplish contract milestones. SEWARHN is applying for 501c3 status, they will be known as the Southeast Washington Alliance for Health.</p>

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ACTION ITEMS	
Financial Statements Becky Kolln	<p>Becky Kolln, Director of Finance and Contracts, spoke to the GCACH Financial Reports which included the Statement of Activity, Budget vs. Actuals, and the Balance Sheet. Brian Gibbons made a recommendation to advance the finance committee documents as presented.</p> <p>Rhonda Hauff motioned to approve the March 2020 financials as presented. Seconded by Ronnie Batchelor. Motion passed.</p>
Community Resilience Campaign Nine-County Launch Ruben Peralta	<p>Ruben Peralta, Community and Tribal Engagement Specialist, reviewed the Community Resilience Campaign Nine-County Launch. The Community Resilience Campaign pilot in Yakima was successfully completed at the end of March. It is anticipated that the regional campaign would entail scaling up only what was done in during the Yakima pilot phase, with minimal changes to the campaign branded script, video and webcast content. However, due to COVID-19, the Task Force has recommended that we make some changes to ensure the campaign’s message is relevant to the current conditions and stressors brought on by the pandemic. The Task Force and Communications Committee has moved to approve the launch of the nine-county campaign.</p> <p>Questions:</p> <ul style="list-style-type: none"> - Rhonda: Within the report, we didn’t necessarily see people finding the resources they needed. What are people calling WIN211 for? What are they asking for help with? Rhonda would rather see the money go to directly help with those basic needs. <ul style="list-style-type: none"> o Madelyn: People are calling and asking about food assistance, financial assistance (utility and rental assistance), senior meals on wheels program (increased) and senior vouchers for the farmers market across all counties. o Brian: Brian said it may be a timing issue. While it is important to launch the CRC campaign, maybe we can allocate some funds to address the most basic needs as well (as mentioned by Madelyn). Next year may be a better timeframe to kick-off the nine-county launch. o Eric: The entire city is on hold, unless it is absolutely necessary. He suggested waiting to see where we may be at in a couple months. Maybe we can redirect some of these funds to address the basic needs (as mentioned by Madelyn). o Ronni: More people are showing up that haven’t had to cope with mental health before. This campaign saves lives, it lowers the level of abuse.

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	<p>Holding off for now is appropriate, but it still should be something that we proceed with down the road (1-2 months).</p> <ul style="list-style-type: none"> ○ Sandra wants to be cautious about holding off too long. A lot of work has gone into this and there is a desire to have a better understanding of resources. What is the long-term gain if we table this? ○ Martha added that she thinks we should postpone this, but not for six months. ○ Les mentioned that this campaign is a prevention effort. It is hard to see the value of something like this because it is a longer-term value. There may be some actions we can take that directly work with communities in coping, and starting the conversation on how we can survive and move past the pandemic. <ul style="list-style-type: none"> - Ruben added that every organization needs to readdress their priorities. When this campaign was developed, the Task Force aimed at making this campaign an educational and awareness campaign. - Wes asked the Board to remember why we got to this position of launching the CRC. There are a lot of people that are struggling right now and we need to see the needle move downstream. - Ronni mentioned that abuse and suicide rates are up during the pandemic. This campaign is aligned with COVID-19. Unless you've lived in it and understand what it looks like, it's hard to put a value on this. - Carol mentioned that the reason we conducted the pilot in Yakima was to ensure that the nine-county launch would be successful. We see this as a campaign of community resiliency and how to bounce back from such a traumatic event. We thought this could be a springboard to conduct additional resiliency work in the region. - Brian would like the staff to do more research on what the effectiveness of the Yakima pilot was and bring back to the Board in August 2020 (3 months). <p>Rhonda Hauff motioned to postpone the Community Resilience Campaign Nine-County Launch and reconsider in three months. Seconded by Eric Nilson. Motion passed. Opposed by Ronni Batchelor and Les Stahlnecker.</p>
<p>Care Packages/Healthcare Heroes Program for Skilled Nursing Facilities <small>Carol Moser</small></p>	<p>Carol Moser, Executive Director, discussed the care packages and healthcare heroes program for Skilled Nursing Facilities (SNFs). GCACH staff has seen a gap in the acknowledgement of the mental and social stress of staff and residents who work and live in SNFs. Staff would like to scale the pilot project, "care packages," which was implemented</p>

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	<p>in our three contracted SNFs across the nine-county region. She also mentioned the healthcare heroes’ program will honor healthcare workers in the facility in addition to the residents. The remainder of the telehealth fund (\$23,340) will be used to scale this program.</p> <p>Ronni Batchelor motioned to approve the Care Packages/Healthcare Heroes Program for Skilled Nursing Facilities SBAR as presented. Seconded by Les Stahlnecker. Motion passed.</p>
FIRST READING	
<p>COVID-19 Safety Plan Becky Kolln</p>	<p>Becky reviewed the COVID-19 Safety Plan with the Board of Directors. This plan outlines the necessary procedures that need to take place when GCACH employees go back to work. This includes physical distancing guidelines, Personal Protective Equipment (PPE), sanitation and cleanliness, employee work stations and work stations, office visits, employee health and symptoms and training.</p> <p>Comments:</p> <ul style="list-style-type: none"> - LoAnn suggested having employees take their temperature before showing up to work and when they arrive at work. She also suggested having each employee sign a “check-list” when arriving to work. - Sandra suggested changing the name of the document to “Pandemic Plan” or “Safety Plan” in case this pandemic continues. - Les suggested considering if you can increase the ventilation in the office space. Just because you can go back to work, doesn’t mean it is the smart thing to do and limit the time in common areas if you have to go back to work <p>The Board asked for revisions to be made and the second draft to be presented at the June Board meeting.</p>
DISCUSSION ITEMS	
<p>July Board Retreat Chelsea Chapman</p>	<p>Chelsea reviewed the July Board Retreat survey results. She mentioned that respondents are interested in hosting the meeting in Walla Walla or Prosser. Majority of respondents also voted to host the meeting in the third week in July.</p> <p>Comments</p>

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	<ul style="list-style-type: none"> - Madelyn mentioned that we need to keep an eye on the most current regulations for the July Retreat. Phase 2 includes gatherings of up to 5 people, and Phase 3 includes gatherings of up to 50 people. - Sandra suggested having a video-conferencing ability as her organization is not allowing travel at this time. - Carol suggested hosted the retreat in August given the feedback.
ADJOURNMENT	
Adjournment	<p>Madelyn Carlson motioned to adjourn the May 21, 2020 Board of Directors meeting. Seconded by Kendra Palomarez.</p> <p>Meeting adjourned at 2:58pm. Minutes taken by Lauren Noble. Find the recording here: https://youtu.be/YCuirMhpPBQ.</p>

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