

LOURDES MOBILE OUTREACH TEAM

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Lourdes Health

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CRISIS SERVICES OVERVIEW

- ▶ RCW 71.05, 71.34 provide statutory authority
- ▶ RCW 71.05.012
- ▶ Legislative intent and finding.
- ▶ It is the intent of the legislature to enhance continuity of care for persons with serious mental disorders that can be controlled or stabilized in a less restrictive alternative commitment. Within the guidelines stated in *In Re LaBelle* 107 Wn. 2d 196 (1986), the legislature intends to encourage appropriate interventions at a point when there is the best opportunity to restore the person to or maintain satisfactory functioning.
- ▶ For persons with a prior history or pattern of repeated hospitalizations or law enforcement interventions due to decompensation, the consideration of prior mental history is particularly relevant in determining whether the person would receive, if released, such care as is essential for his or her health or safety.

HISTORICAL MODEL OF CRISIS SERVICES

- ▶ Staff work out of a central location
- ▶ Typically will evaluate in a “controlled setting”
- ▶ In 2007, following the tragic murder of Marty Smith (a Designated Mental Health Professional in Kitsap County), the Washington State Legislature passed into law Substitute House Bill (SHB) 1456, an act relating to home visits by mental health professionals.
- ▶ Police conduct welfare checks
- ▶ Transport to local Emergency Departments for medical clearance prior to crisis evaluation


CRISIS SERVICES CONT.

- ▶ Who does the general public call when in crisis?
 - ▶ What has that looked like?
 - ▶ What are the outcomes?
 - ▶ Resource utilization
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HISTORICAL SERVICE DELIVERY IN WASHINGTON



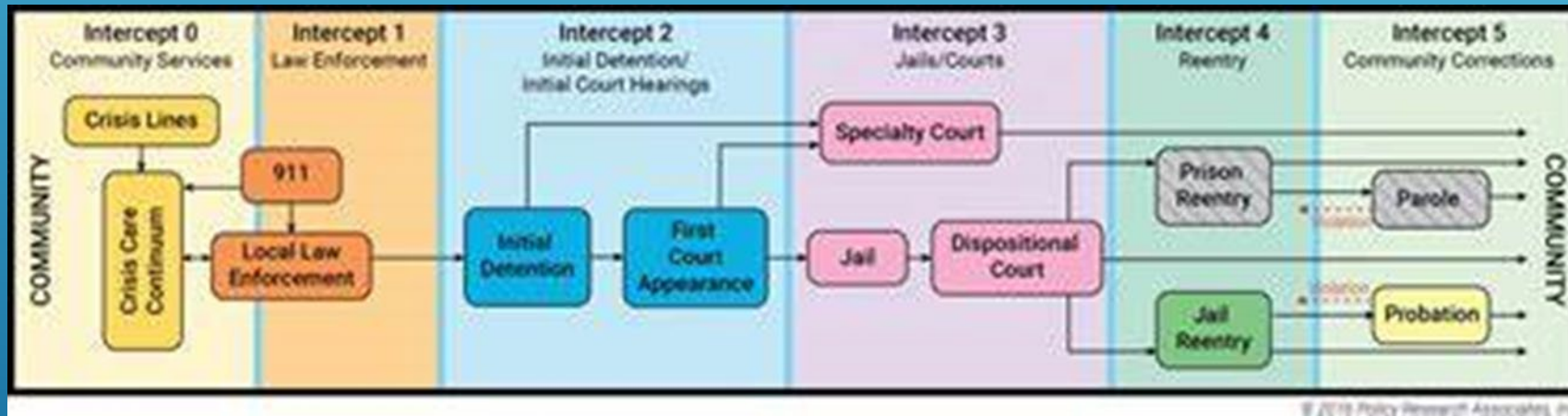
NEED FOR CHANGE

- ▶ Nearly 15% of men and 30% of women booked into jails have a serious mental health condition (NAMI)
 - ▶ While in jail individuals may decompensate further
 - ▶ A history of incarceration leads to additional challenges with housing and employment opportunities
 - ▶ Medicaid benefits are suspended while incarcerated
 - ▶ Individuals with behavioral health conditions remain in jail longer
 - ▶ Increased costs
 - ▶ State Hospital backed up further
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TRUEBLOOD

- ▶ In April 2015, a federal court found that the Department of Social and Health Services (DSHS) was taking too long to provide these competency evaluation and restoration services
- ▶ Trueblood v DSHS (Trueblood) is a case challenging unconstitutional delays in competency evaluation and restoration services. As a result of this case, the State has been ordered to provide court-ordered competency evaluations within 14 days and competency restoration services within seven days
- ▶ The State (DSHS) was issued contempt fines for not meeting the statutory requirements for competency evaluation and restoration services \$\$\$\$\$\$\$\$\$\$


FRAMEWORK FOR SOLUTIONS




PROGRAM DESCRIPTION

- ▶ The Mobile Outreach Team works directly with the 10 law enforcement entities of Benton and Franklin Counties.
 - ▶ Stationed in Kennewick, Richland, and Pasco Police Departments and respond to the surrounding areas as requested.
 - ▶ Perform daily ride-alongs with officers and respond in tandem to behavioral health emergencies within the community
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PROGRAM DESCRIPTION

- ▶ Clinicians assist officers with stabilizing the immediate crisis and/or make referrals in order to reduce arrests and de-escalate crisis interventions.
 - ▶ On scene evaluations, screenings, triage, placement, and transportation take place to cut down on wait times, unnecessary incarceration, and/or medical clearance in emergency departments.
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STAFFING

- ▶ Mobile Outreach Professionals (MOPs) /DCRs
 - ▶ Three full time master level clinicians
 - ▶ Team leads
 - ▶ Day shift
 - ▶ Mobile Outreach Counselors (MOCs)
 - ▶ Four full time and two part time bachelor level employees
 - ▶ Swing, weekends, and graveyard shifts
 - ▶ Peer Specialist Case Manager.
 - ▶ Two full time and one part time
 - ▶ Day/Mid-shifts and weekends
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GOALS

- ▶ Prevent deeper class member involvement and reduce recidivism in the criminal justice system
 - ▶ Reduce demand for competency services
 - ▶ Minimize the harm inflicted on class members by reducing criminal justice involvement and increasing behavioral health support.
 - ▶ Serve class members in the least restrictive environment.
 - ▶ Increase the number of Crisis Intervention Team(CIT) trained officers.
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PROGRAM BENEFITS

- ▶ Bridge communication between multiple worlds
 - ▶ Reduce wait times
 - ▶ Reduce need to go to Emergency Departments or Crisis
 - ▶ Safety plan on scene
 - ▶ Jail diversion
 - ▶ Divert misuse of 911 to mental health services
 - ▶ Utilize mental health, law enforcement, and other first responder services more efficiently for the community
 - ▶ \$HUGE COST SAVINGS\$
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PROGRAM BENEFITS

- ▶ Provide the right services, in the right setting, by the most appropriately trained individuals
 - ▶ Provide individuals with opportunities for recovery with support (certified peer counselors)
 - ▶ Increase training\education and decrease stigma of behavioral health
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STATS AND DATA

Service Type	Numbers
Unduplicated Contacts	520
Total Contacts	1513
Peer Support	643

LAW ENFORCEMENT DATA

Law Enforcement	Contacts
Kennewick	412
Pasco	304
Richland	128
West Richland	5
Prosser	1
Connell	0
Benton County	5
Franklin County	2
Port of Pasco	1
SWAT	2


ITA AND CRIMINAL HISTORY

ITA and Criminal History	Numbers
Combined Charges	3574
Average # Charges	6.9
ITA Detentions	26

PROGRAM UPDATES

- ▶ Rotations have been completed in Connell, Prosser, and West Richland Police Departments
- ▶ MOT was utilized by SWAT and Port of Pasco this quarter
- ▶ An additional 40 hour CIT Training was scheduled for Feb 2020
- ▶ September's CIT Training was full in less than a week
- ▶ Law Enforcement Orientation was completed on July 23rd 2019
- ▶ Sized for Safety Vests
 - ▶ Clearly Identified as Behavioral Health Clinicians
 - ▶ Protection in a worst case scenario

COMMUNITY PARTNER FEEDBACK

- ▶ “This program is saving lives” (officer Jason Lawrence Richland Police)
 - ▶ “We can’t go back to how we did things before” (Commander White, Kennewick Police Department)
 - ▶ “This has surpassed all expectations” (Deputy Chief Roske, Pasco Police)
 - ▶ “In my opinion this is one of the greatest advancements we have made for our mental health population” (Erika Barton, R.N., Kadlec Emergency Department)
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QUESTIONS AND DOCUMENTATION REVIEW

