GREATER COLUMBIA ACCOUNTABLE COMMUNITY OF HEALTH

Board of Directors Meeting

Thursday, March 19, 2020 | 12:30 PM to 3:00 PM

Teleconference ONLY

Quorum: 9
Name*: Called-in

ATTENDANCE			
GCACH Board Members	President	**Brian Gibbons** (Astria Sunnyside Hospital) --------------------------	Healthcare Providers
	Vice President	**Sandra Suarez** (Yakima Valley Farm Workers Clinic) ----------------	FQHCs
	Treasurer	Julie Petersen (Kittitas Valley Healthcare) -------------------------	Hospital
	Secretary	**Madelyn Carlson** (People for People) -------------------------------	Transportation
	Past President	**Rhonda Hauff** (Yakima Neighborhood Health Services) ------------	Housing
		Dan Ferguson (Yakima Valley Community College) ----------------	Workforce
		Dana Oatis (Lourdes) ---	Behavioral Health
		Eric Nilson (Kennewick Fire Department) --------------------------	Public Safety
		Kat Latet (Community Health Plan of Washington) ----------------	Managed Care Organizations
		Kendra Palomarez (Catholic Charities) ------------------------------	Community/ Faith Based Org
		Les Stahlnecker (Education School District 123) ---------------------	Education
		LoAnn Ayers (United Way of Benton & Franklin Counties) ----------	Philanthropy
		Martha Lanman (Columba County Public Health Dept) -------------	Public Health
		Ronni Batchelor (Lourdes Health Network)-------------------------	Consumer
		Susan Grindle (HopeSource) ---	Social Services
		Tonya Kreis (Yakama Nation) ---	Tribes
		Katherine Saluskin (Yakama Nation) -------------------------------	Tribes
GCACH Staff	Becky Kolln*	Carol Moser	Chelsea Chapman*
	Diane Halo*	Jenna Shelton*	Laurel Avila
	Lauren Noble	Martin Sanchez	Rachael Guess*
	Ruben Peralta	Sam Werdel*	Wes Luckey
Guests	Amelia Davis	Dan Vizzini	Joel Chavez
	Jorge Rivera	Mariana Marquez-Sital	Pat Flores
	Viktoriya Broyan		
WELCOME AND INRODUCTIONS			

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Welcome & Introductions (Brian Gibbons) Consent Calendar	Brian Gibbons, GCACH Board President, facilitated the meeting. Quorum was met with a total of 11 voting members present (or calling in) to the meeting. Brian recognized that these are difficult times and is grateful to have this meeting be a teleconference. He spoke to this being a paradigm shift toward telecommuting and finding out how to get things done differently. Brian noted that GCACH sent the "Conflict of Interest Policy" and the "Bylaws" to the board for signature through Docusign. The Board reviewed the 2020-02-20 meeting minutes. **Motion by Ronni Batchelor to approve the 2020-02-20 meeting minutes. Seconded by Kendra Palomarez. Motion passed with no further discussion.**
UPDATES AND REPORTS	
Covid-19 (Carol Moser)	Carol spoke to the Covid-19 pandemic and how GCACH is taking steps to complement other efforts. She reviewed the resources that we have compiled for our healthcare providers and stakeholders to reference. Resources can be found here: https://gcach.org/apps/website_resources/record/44391d07601acb004cb5c40af8e3d3d5/covid19resourcesword.pdf. GCACH would like feedback for any other resources that are needed. Please don't hesitate to reach out. Brian asked if we'd be willing to send to the Washington State Hospital Association (WSHA). Dan Ferguson spoke to the Sentinel Network and getting it out to address workforce shifts to utilize trusted leaders to determine how to best access real-time changes in workforce demands and needs and looking for suggestions who to contact. Brian spoke to the worry as a hospital—when someone goes down in the clinic, they have significant implications at the hospital level. Or have a surge capacity, maybe start thinking about team nursing approaches and expenditures.

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	Carol spoke to the telehealth and the need to deliver medicine in new ways. We put together survey to gauge feedback from our providers on whether they are considering offering telehealth.
	• Over 60% plan on offering telehealth.
	• The strongest need is for purchasing laptops, webcams, and expanding bandwidth.
	• Software
	• Technological aspects with deployment
	• Unsure—assistance
	This led us to believe that there is a role for ACH to play in purchasing this equipment. There is a split between providers who feel they have the necessary information to offer Telehealth. Reminder that among the resources are billing and coding information.
	Please fill out the survey here: https://www.surveymonkey.com/r/RHMB36T.
	Diane spoke to Health Care Authority (HCA) and Zoom providing services for providers to use for Telehealth. There is also guidance on billing and coding with specific modifiers.
	Request for document to apply for free Zoom services.
	Carol spoke to the letter from our independent accessor for funding to be utilized for Covid-19. This $300,000 that has not been earmarked. If the board would like staff to find how to address the need, this would enable us to act quickly to our providers in need. Brian appreciated the notion.
	Motion by Rhonda Hauff to authorize Carol to develop and implement a plan to spend up to $300,000 for the purposes of addressing covid-19 related issues in our region. Seconded by Dan Ferguson.
	Ronni clarified that the money being used for VBP Incentive can be used for whatever we design it for, and we are allowing Carol to utilize these funds for those needs.
	Motion passed.
GCACH Report (GCACH Staff)	GCACH staff spoke to the articles within the GCACH Report. This included:
	• GCACH and SWACH Supporting the Yakama Nation Tribal School

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	- Behavioral Health Internship and Training Fund Update (passed as it is an item later in the agenda) - Kittitas County Health Network to Bring in Strategic-Thinking Trainer - Washington Financial Executor Portal Update - Community Resilience Campaign—In the News! - Progressing Through the Community Resilience Campaign Yakima Pilot 2020 Learning Collaborative Schedule - Welcome Laurel Avila! - Allison Massari Presentation Postponed 5th Annual Beyond Paper Tigers Conference Brian asked about our telework policy, to which we have recently modified to reflect these current times. Astria is pushing as many people home as they possibly can. All meetings are telephonic and they are trying not to have groups of people in the same room. They are operating under the assumption is that everyone is going to get it. Suggested to have everyone work from home, but if they need to come to work to have them come in only a few days a week.
Washington Rural Health Collaborative (WRHC) Update (Sam Werdel)	Sam spoke to Washington Rural Health Collaborative. Given the state of Covid-19, meetings are being coordinated to compensate for teleconferencing. It is all tentative right now.
360-Degree Assessments (Chelsea Chapman)	Chelsea spoke to the 360-degree assessments that GCACH is deploying internally. We are about to have 360-degree assessments conducted for the GCACH staff. 360 assessments are evaluations of an individual that consider feedback from peers, superiors, and external stakeholders, etc. These 360 assessments are an activity to help us successfully grow and evolve both as individuals and organizations in a holistic way. This will be conducted by an external consultant in the near future. Board members should have received an email to solicit participation.
Tri-State Memorial Update (Becky Kolln)	Becky spoke to the Tri-State Memorial contract. Contrary to the path from last month, we have signed the contract with Tri-State Memorial.

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Cohort 3 Tracker (Martin Sanchez/ Jenna Shelton)	Martin and Jenna spoke to the Cohort 3 Tracker. Discussion that this work is going to fall off the radar and to be fluid with this work during the next couple months. GCACH assured that we are taking that into consideration. Jenna announced that she is leaving GCACH to move closer to her home in Georgia. Her last day will be April 3rd. She will be working with Kaiser Permanente. Sam announced that GCACH has another candidate for another Practice Transformation Navigator (in lieu of Jenna's departure).
ACTION ITEMS	
Financial Statements (Becky Kolln)	Becky spoke to the GCACH Financial Statements, which included the Statement of Activity, Budget vs. Actuals, and the Balance Sheet. Financials were not passed last month due to unforeseen changes made my Moss Adams. GCACH has met with CLA (new financial auditor) to course correct. (Revenue reflected $25 million that resides in the WA FE Portal). Brian emphasized that there is a desire and need to ensure that our financial statements are falling in line with GAAP. One of the things that was creating this was our conversion from cash-based to an accrual basis, which resulted in anomalies. He is fully comfortable with these documents and knows that Julie is doing the right things. Brian is happy to make a recommendation to the board to accept the January financial statements. **Motion by Rhonda Hauff to approve the January 2020 financial statements. Seconded by Ronni Batchelor. Motion passed.** Becky spoke to the February financial statements. Brian solicited feedback from Rhonda regarding Becky's presentation. She did not note anything unusual or outstanding. Brian concurred. **Motion by Rhonda Hauff to accept the February 2020 financial statements. Seconded by LoAnn Ayers. Motion passed.**
Teleworking Policy Update (Becky Kolln)	Becky spoke to the Teleworking policy update. Previously the process required Executive Director and a form to fill out. Now, it just requires supervisor approval. It also requires a

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	special note on time card detailing that the individual teleworked and what activities they completed.
	For the Inclement Weather section, notes for state emergencies were added.
	Motion by Sandra Suarez to approve the amendments to the GCACH Telework Policy as presented. Seconded by Kendra Palomarez. Motion passed.
	Kat commented that something that has been discussed at CHPW, the ability for flexibility. As we are facing childcare challenges at the same time with telework in schools. Something to recognize so that can be worked in (not necessarily in the policy but in general).
Behavioral Health Internship and Training Fund Program SBAR and Analysis (Dan Ferguson/ Wes Luckey/ Diane Halo)	The team spoke to the application process for selecting the fund recipients for the Behavioral Health Internship and Training Program.
	Diane spoke to the background of the Behavioral Health Internship and Training Fund program, which included a fund of $490,000. To provide as much funding as possible, GCACH is asking the Board to approve the reallocation of the funds designated for the Health Commons for Opioid Resource Networks, $360,000. GCACH feels that it will be better utilized for this activity.
	With regard to the scoring of the applications, the four highest scoring organizations were Yakima Neighborhood Health Services (YNHS), Community Health of Central Washington (CHCW), Yakima Valley Farm Workers Clinic (YVFWC), and Lourdes Counseling Center. Wes spoke to the analysis that went into the scoring of these applications. Criteria to score included amount requested and the number of interns and level of precepting. GCACH aims to release this money in one lump sum. Additionally, the Finance Committee reviewed this analysis and felt confident advancing it to the board as a recommendation.
	As the workforce subcommittee assessed the needs and values throughout the region, they referred to the guiding principles established to steer prioritizing efforts. This included geographic equity, which had quite a bit of merit.
	Motion by LoAnn Ayers to approve this proposal to reallocate dollars for the use of BH Internship and Training Fund Program as presented in the scoring analysis. Seconded by Dan Ferguson. Motion passed.

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	Abstaining: Sandra Suarez, Rhonda Hauff, Dana Oatis, Ronni Batchelor, Kendra Palomarez
Share Community Based Care Coordination Vision (Carol Moser)	Carol spoke to the shared Community Based Care Coordination (CBCC) vision. This is a joint definition for community-based care coordination across the ACH's. Because our board has broad representation across the sectors that influence CBCC, and because the foundation of our work is centered around the PCMH model, Carol wanted feedback from the Board on some suggested additions to the language. Carol reviewed the ACH shared vision, essential components, and the ACH's position. The recommended definition from GCACH states: Community-based care coordination is a partnership among health care professionals, clinics and hospitals, specialists, pharmacists, mental health professionals, community services and other resources working together to provide patient-centered, coordinated care. Carol is asking to feel confident to take back her revisions to other ACHs. We believe there should be a medical home involved with CBCC. GCACH is on the outside of this effort because we are so strongly driven by PCMH, which is unique. We feel that it needs to be explicitly called out. Brian acknowledged that as a board, that is our preferred model. Others may not espouse to the same degree of intensity. We can certainly advance the position as the GCACH board as a medical hub or home like entity as the center of the community-based care coordination. (Recognizing what the board has agreed to and said previously). GCACH recommends that the board of directors supports the additional language as drafted in red in the CBCC vision document. **Motion by Ronni Batchelor motioned to approve that the Board of Directors supports the additional language drafted in red in the Cross-ACH Community Based Care Coordination Vision document as presented. Seconded by Dan Ferguson. Motion passed.** Dan stated that it might be interesting to hear from Carol the pain points or areas of tension. It might be informative to clarify those conditions.

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	Carol solicited Kat's feedback. As an MCO, Kat is abstaining from any vote, but is helpful to understand that these situations are happening and the need to move the conversation forward. From the perspective of GCACH, she believes that it is appropriate to have this reflected. **Motion passed. No further comment.** **Abstaining: Kat Latet**
Levels of Engagement with Cross-ACH HIT Framework (Carol Moser/ Wes Luckey)	The team spoke to the Cross-ACH Health Information Technology (HIT) Framework and levels of engagement. Through the Cross-ACH Collaborative, facilitated by Artemis Consulting, the ACHs have collectively agreed on an HIT Framework that includes a set of Goals and Recommendations. Wes reviewed the GCACH response and preferred level of engagement for each activity. **Motion by Sandra Suarez to advance the response to the level of engagement Cross-ACH HIT framework as presented. Seconded by Ronni Batchelor. Motion passed. No further discussion.**
DISCUSSION ITEMS	
Cross-ACH Numbers and Stories (Carol Moser/ Chelsea Chapman)	This item was postponed until April Board meeting.
ADJOURNMENT	
Adjournment	Meeting adjourned at 2:25pm. Minutes taken by Chelsea Chapman.

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