



# GCACH Learning Collaborative/Leadership Council Meeting

Thursday, April 18, 2019 | 9:00 AM to 11:30 AM

United Way of Benton & Franklin Counties | 401 N Young Street, Kennewick, WA 99336

Call in Instructions for GoToMeeting	Wi-Fi Information
<p><b>Please join the meeting from your computer, tablet or smartphone.</b>  <a href="https://global.gotomeeting.com/join/776402557">https://global.gotomeeting.com/join/776402557</a></p> <p><b>You can also dial in using your phone.</b>            United States: +1 (312) 757-3121  <b>Access Code:</b> 776-402-557  <i>Same call-in information for the Board Meeting</i></p>	<p><b>Name:</b> UW_Guest  <b>Sign in:</b> UWGst16!</p>

*Background: Care Coordination was identified as a priority issue of Greater Columbia stakeholders and partners early in our history given our high rates of emergency department utilization, hospital re-admissions, and calls for non-urgent, non-transport services. GCACH considers community paramedicine as an important strategy to address these issues, and received numerous Letters of Interest from our EMS partners during the process for obtaining Medicaid Transformation Demonstration project funding. GCACH believes that paramedics could function as a member of a patient's medical home care team given the right tools and resources. EMS is part of the larger system of community providers that support systems of care coordination that are supported through PCMH, HIT, potentially ACOs and more.*

## Meeting Agenda

<b>Welcome &amp; Introductions (10 minutes)</b>	Sam Werdel, Greater Columbia ACH
<ul style="list-style-type: none"> <li>Defining Community Paramedicine, EMT &amp; Paramedics</li> </ul>	
<b>GCACH Emergency Department Utilization (15 minutes)</b>	Wes Luckey, Greater Columbia ACH
<b>Today's Challenge in an Ever-Challenging EMS Environment...Funding (20 minutes)</b>	Eric Nilson, Kennewick Fire Department
<b>Introducing FDCARES and the Health Commons Project (15 minutes)</b>	Adam Davis, Puget Sound Fire
<b>Fire Department Community Assistance Referral and Education Services (FDCARES) (15 minutes)</b>	Bill Whealan/Paul Carlyle, Benton County Fire District
<b>Prosser Community Paramedicine Program (15 minutes)</b>	Karla Greene, Prosser Memorial Health
<b>Spokane Ride-to-Care (15 minutes)</b>	Cameryn Flynn, Spokane Ride to Care
<b>Facilitated Discussion (45 minutes)</b>	Audience/Presenters/ GCACH Staff
<b>Adjourn</b>	

**Thank you, United Way, for providing the meeting space!**

### Upcoming Learning Collaborative Meetings:

Thursday, May 23<sup>rd</sup> | LOCATION TBD

Friday, Jul 12<sup>th</sup> | LOCATION TBD

Thursday & Friday, Aug 1<sup>st</sup> & 2<sup>nd</sup> | PACIFIC NORTHWEST UNIVERSITY



A Learning Collaborative is a systematic approach to process improvement based on the GCACH Milestone Reporting Toolkit. Learning Communities facilitate learning for care teams in a focused environment such as:

- Share information about quality improvement
- Share best practices and emerging practices that increase access to culturally competent and linguistically appropriate care and reduce health disparities;
- Share best practices that increase the adoption and use of the latest techniques in effective and cost-effective patient centered care.

### 2019 Learning Collaborative Schedule

Date	Time	Suggested Attendees	Meeting Topic
May 23, 2019	10:00 am – 12:00 pm	Quality Improvement staff, Administrators, Managers, Panel Managers, Behavioral Health Directors	Use of the Prescription Drug Monitoring Program (PDMP) to assist with medication management.
July 12, 2019	10:00 am – 12:00 pm	Quality Improvement staff, Administrators, Managers	Improving patient access with operational performance across all dimensions of the revenue cycle.
August 1-2, 2019	7:30 am – 7:00 pm; 7:30 am – 5:00 pm	Quality Improvement staff, Administrators, Managers, Care Managers	Case Mangers or Care Coordinators will be able to implement the Complex Care Management Model into their organization.
September 5, 2019	10:00 am – 12:00 pm	Quality Improvement staff, Administrators, Managers	Relating provider payments to value-based payments (VBP). Explaining importance of accurate coding for clinical and risk adjustment factors.
November 15, 2019	10:00 am – 12:00 pm	Quality Improvement staff, Administrators, Managers	Explaining how to implement residents within the clinic.
December 13, 2019	10:00 am – 12:00 pm	Quality Improvement staff, Administrators, Managers	Workshop to discuss lessons learned; panel discussion.