

Greater Columbia ACH

Director's Report

April 19, 2017



1 HON. JOHN KITZHABER, MD BOARD RETREAT GUEST



Former Oregon Governor, Dr. John Kitzhaber will be the special guest speaker at the GCACH Board retreat on April 19th. Dr. Kitzhaber was elected four times to the position of Governor before stepping down in February 2015. During his time in office, including serving in the state Senate, Dr. Kitzhaber is credited with creating and shaping the Oregon Medicaid system. This includes elements such as the CCO transformation project, the prioritized list, and the Oregon Health Plan itself.

Governor Kitzhaber was born in Colfax, Washington, and graduated from Dartmouth College with a B.A. degree, earning his M.D. from Oregon Health & Science University. Dr. Kitzhaber began his career as an emergency physician before he was elected to the Oregon House of Representatives in 1978.

After his first tenure as governor, Kitzhaber became the director of the Center for Evidence Based Policy at the Oregon Health & Science University, served as the executive chair and president at both the Foundation for Medical Excellence and the Estes Park Institute, and founded the health care advocacy group the Archimedes Movement.

2 MANATT TEAM TO ASSIST ACHS

The Health Care Authority has engaged Manatt Health (Manatt) and the Center for Evidence-based Policy (Center), collectively "The Manatt Team," to assist ACHs in reaching certification and planning milestones necessary to receive funds and implement projects to advance health transformation across the state.

Each ACH will have a dedicated Regional Coordinator (RC) who will provide technical assistance (TA) through the certification phases and project application process (April through December 2017). RCs will be supported by the broader Manatt Team to bring ACHs critical resources and tools.

Mike Bonetto, PhD, and Jay Henry our Regional Coordinators, will be joining GCACH for the Board Retreat, and business meeting. The following table provides the highlights of their scope of technical assistance to the ACHs.

In-Scope TA

Advising on Certification Application and Project Plan development; reviewing draft content

Providing VBP and funds flow training and tools; coaching ACH staff in how to use tools

Connecting ACHs to SMEs and other support resources to help them understand and satisfy requirements related to the Certification Process and Project Plan Application

Reviewing stakeholder communications, provide templates and examples

Participating in stakeholder meetings (e.g., Board meetings, workgroups) as mutually agreed upon, and providing perspectives. Provide agenda, project management and activity tracking tools and templates.

Reviewing organizational documentation to ensure it meets STC and certification requirements

Advising on stakeholder engagement and how to navigate complex dynamics

Thought-partnering on data needs, how to use available data to inform decisions, and how to craft a data request to HCA to achieve data objectives

Out-of-Scope TA

Drafting content for Certification Application, Project Plans, or other deliverables

Using the tools and running scenarios on behalf of the ACHs

Advising, or bringing in SMEs, on issues not directly related to Certification Process and Project Plan Application

Drafting stakeholder communications

Facilitating stakeholder meetings

Developing bylaws or other legal documents

Negotiating with ACH stakeholders on behalf of ACH

Conducting data analyses, crafting data requests, negotiating between ACH and HCA for data

3 COMMUNITY OUTREACH AND ENGAGEMENT

As the word gets out about the Project Toolkit, Greater Columbia ACH Staff are being asked to do more community and statewide presentations.

Executive Director, Carol Moser, and Board Member Amina Suchoski, VP Marketing & Business Development UnitedHealthcare Community Plan were asked to participate in ***The Future of Healthcare in Washington*** forum at the Renton Technical College on March 30th.

Wes Luckey, Program Manager, gave an excellent presentation to the SE WA Aging and Long Term Care Council of Governments on April 6th, and Carol was asked to present to the Benton-Franklin League of Women Voters that evening.

On April 4th-5th, Carol headed to Seattle for back to back meetings. Wednesday's meeting was held at the Seattle-King County Public Health Department, and included a facilitated discussion on the Pathways Hub model with the Managed Care Organizations, State Agencies, and ACH leads. Thursday's meeting was hosted by the Washington State Hospital Association. The goal of this meeting was to discuss joint interests between hospital/health systems and Accountable Communities of Health. Potential areas for collaborations were discussed for the Opioid and Behavioral Health projects, both required under the Waiver.

On her way home, Carol stopped in Yakima for a meeting with Dr. Keith Watson, President of Pacific Northwest University of Health Sciences (PNWU) and his colleagues to discuss areas of collaboration in workforce development, education, and training. PNWU received a \$1.75 million grant from the Health Resources and Services Administration's (HRSA) Primary Care

Training and Enhancement program in July of 2015. The purpose of this five-year grant is to develop an inter-professional practice program that covers primary care fields including pediatrics, internal medicine, family medicine, long-term care and rehabilitative care. The project will contribute to the development of the Yakima Valley Interprofessional Practice and Education Collaborative (YVIPEC). YVIPEC is aimed at providing preparation for students engaged in health professions studies in the Yakima Valley

On Friday, April 14th, Wes and Carol met with Tonya Kreis, Angelique Williams, and Bonnie Pimms of the Yakama Indian Nation. Tonya is a Behavioral Health Therapist who has been designated as our liaison with the Yakamas along with Katherine Saluskin, MSW and Program Director of Behavioral Health. Angelique is the Office Assistant V/Administrative Assistant for the Yakama Nation Area Agency on Aging in Toppenish, Bonnie Pimms is the Women Infant Children Program manager for the Yakama Nation WIC program. The trip was very enlightening, and created a better understanding of the challenges shared by both GCACH and the Yakama Nation.

4 PRIORITY WORK GROUPS TO TRANSITION TO “PROJECT TEAMS”

At the March 16th Board of Directors meeting, the Board indicated a strong desire to have the option of selecting from all 8 projects in the Medicaid Transformation Demonstration project toolkit. Because several of the projects were new in approach to the existing work of GCACH committees, the Staff is suggesting that the following transition take place. This will bring more Subject Matter Experts to the table, provide for more input into the Optional Projects selection process, create opportunities for more collaboration, and create a regional approach to consider all projects in the MTD Toolkit.

GCACH Priority Work Group	MTD Project Team
Behavioral Health	Bi-Direction Integration of Care & Primary Care Transformation
	Addressing Opioid Use Public Health Crisis (NEW TEAM)
Care Coordination	Community-Based Care Coordination (Pathways Hub)
	Transitional Care and Diversion Interventions (NEW TEAM)
Healthy Youth & Equitable Communities	Reproductive and Maternal/Child Health
Oral Health	Access to Oral Health Services
Diabetes/Obesity	Chronic Disease Prevention and Control

5 BI-DIRECTIONAL COMMUNICATION

The Leadership Council had recommendations for better bi-directional communication between the Board and the LC at the March meeting. Suggestions included:

- A statement of the roles and responsibilities of both the LC & Board, which are identified at every meeting.
- Using more precise language during meetings and defining certain words or terms.
- Request for more time to process discussions and not rush issues.
- Recap the most important messages from the Leadership Council and Board meetings.
- Take short breaks to stand and stretch to keep minds engaged and facilitate positive thinking.
- Suggestion that there is a liaison to the Board.
- Time for Board development, which can help with communication with and between the two groups.
- Share the Board agenda and minutes with LC to understand what decisions are being made at the Board level.

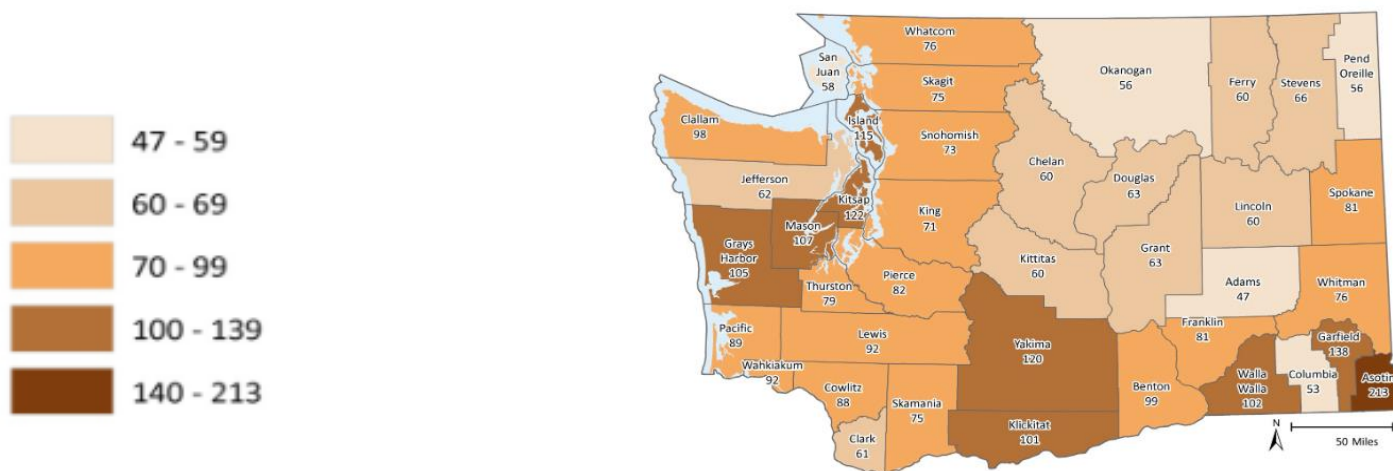
6 THE DATA IS COMING!

Wes Luckey, our new Program Manager has been busy preparing a data and measures presentation for the Retreat and Leadership Council meetings this month. Included in this Director's Report, are a few highlights of this work.

It is only through clear presentation of data, that health policy can be developed, so we are grateful for Wes' expertise. Wes and Dr. Patrick Jones are helping to provide a solid foundation for the Optional Project Selection process.

MCO Enrollees by County and MC Program, April 2017

Service Areas County	Asotin	Benton	Columbia	Franklin	Garfield	Kittitas	Walla Walla	Whitman	Yakama	Yakima	GCACH	%
Amerigroup Washington Inc	417	4,011	83	1,759	101	431	1,001	613	0	3,373	11,789	5.3%
Community Choice	0	0	0	0	0	0	0	154	0	0	154	0.1%
Community Health Plan of WA	849	12,535	28	8,356	0	1,497	2,295	237	0	24,864	50,661	22.7%
Coordinated Care Corporation	394	7,652	106	5,023	12	402	1,883	272	0	46,042	61,786	27.7%
Molina Healthcare of WA Inc	3,627	18,301	662	11,657	397	4,705	8,609	5,335	0	15,885	69,178	31.0%
OptumHealth	12	78	2	27	0	8	36	0	0	89	252	0.1%
SE WA Aging And LTC	169	711	53	363	13	139	344	0	0	1,434	3,226	1.4%
UnitedHealth Care Community Plan	575	8,856	108	4,653	39	1,826	1,290	836	0	6,086	24,269	10.9%
Yakama Health Center	0	0	0	0	0	0	0	0	1,949	0	1,949	0.9%
Other	0	0	0	0	0	0	0	0	35	0	35	0.0%
Total	6,043	52,144	1,042	31,838	562	9,008	15,458	7,447	1,984	97,773	223,299	100.0%



Rate of ED Use per 1000 coverage months for Medicaid-Classic Adults - 2016
 Source: <https://www.dshs.wa.gov/sites/default/files/SESA/rda/documents/research-4-95-Benton.pdf>