



# GCACH Practice Transformation Workgroup/Practice Transformation Agreement Webinar Meeting Minutes

January 3, 2019 | 10:00 AM – 12:00 PM | Community Action Connections, E-1 Board Room

**Participants** (\* denotes they called in)

Sarah Avant (Kadlec), Kristy Needham, Jim Davis, and Antonio Gonzalez (TCCH), Rick George (Comprehensive Healthcare), Denise Clapp (Lourdes), Kendra Castaldo and Chris Devilleneuve (Catholic Charities)\*, Clay Garrison (Lourdes), Kristine Parker (Astria Health)\*, Sierra Foster (Astria Health), Tracy Ribbing (Kadlec), Joe Ketterer and Kristine Parker (Astria Sunnyside), Chris Newman (YNHS)\*, Laurie Jones (YNHS)\*, Diane Campos (YNHS)\*, Annette Rodriguez (YNHS)\*, Anita Monoian (YNHS)\*, Laraine Rising (YNHS)\*, Lisa Hefner (YNHS)\*, Michelle Sullivan (YNHS)\*, Cicily Zornes (QBH)\*, Danika Gwinn (QBH)\*, Sandra Suarez (YVFWC)\*, Millesa Park (YVFWC)\*, Jeanne Eylar (Pullman Regional)\*, Debrah Heitstuman (Pullman Regional)\*, Lindsey Ruivivar (CHAS), Paul Kaschmitter (CHCW)\*, Jody Boggess (CHCW)\*, Millard McQuaid (CHCW)\*, Katheryn McDaniel (CHCW)\*, Stacy George (CHCW)\*, Julie Leonard (Pomeroy Medical Clinic)\*, Tom Adams (Chaplaincy)\*, Mandee Olsen (KVH)\*, Julie Petersen (KVH)\*, Mark Gregson (Lourdes)\*, Dana Oatis (Lourdes)\*, Shane McGuire (Columbia County Health System)\*, Hailey Middleton (CBHA)\*, Dulcye Field (CBHA)\*, Kelsey Ward (Memorial Physicians)\*, Ryan Lantz (Signal Health)\*, Theresa Kwate (Palouse Medical)\*, TJ Osborne (Palouse Medical)\*, Tim Cooper (PMH)\*, Alana Pumphrey (PMH)\*, Sue Jetter (PMH)\*, David McKay (Providence)\*, Keith Monosky (PNWU)\*, Carol Moser, Wes Luckey, Becky Kolln, Rubén Peralta, Jenna Shelton, Martin Sanchez, Diane Halo, Sam Werdel, Rachael Guess, Lauren Johnson

**PTW Member Participants** (\* denotes they called in)

Bill Dunwoody (Kadlec), Lily Gonzalez (Memorial Physicians), Everett Maroon (Blue Mountain Heart to Heart), Barbara Mead (Lourdes), Becky Grohs (Consistent Care), Brian Sandoval (YVFWC), Kevin Martin (Kittitas Valley Healthcare), Rhonda Hauff (Yakima Neighborhood Health Services)\*, Mike Maples (CHCW)\*, Mark Wakai (Providence)\*, Richard Leigh (TCCH), Ed Thornbrugh (Comprehensive Healthcare)\*, Brian Gibbons (Astria Sunnyside)\*, Jorge Arturo Rivera (Molina)\*, Dan Ferguson (YVCC)\*, Ryan Lantz (SignalHealth)\*, Patrick Jones (EWU)\*

**Welcome & Introductions**

Carol, Mark and Brian thanked all for attending the Practice Transformation Workgroup/Learning Collaborative Webinar. Carol thanked the Practice Transformation Workgroup for their leadership in GCACH’s work. Mark is excited about this work, and believes it is the right thing to do. Brian encouraged the group to ask questions as this is confusing yet important work. Questions will help us level-set the process. Carol briefly reviewed the 12-6 Practice Transformation Workgroup (PTW) Meeting Minutes. Dr. Kevin Martin motioned to approve the 12-6 PTW minutes, seconded by Bill Dunwoody. Motion passed.

**Practice Transformation Contract Review**

GCACH’s Director of Finance & Contracts, Becky Kolln, reviewed the Practice Transformation Agreement with the group. The purpose of this agreement is to incent Providers, and the clinic(s) owned or managed by Provider to develop and implement integrated managed care that increases treatment options for the Provider’s patients, and coordinate patients with ancillary services and community – based resources through a holistic integration of primary care, behavioral health, and chemical dependency. The completion date of this contract is January 15, 2020. Demonstration years (DY) following 2019 have yet to be determined.

Payments for all milestones shall be made to Providers’ Clinics based on their satisfactory completion of their respective milestones as determined by GCACH. Becky also briefly reviewed allowable costs, responsibilities of the provider, insurance, and communication.

Becky also reviewed the following exhibits to the contract:

- Exhibit A1- Transformation Incentive Allocation Weights and Values: This document outlines the payment schedule for 2019 (Quarter 1, Quarter 2, Quarter 3 and Quarter 4). Once each milestone is completed, GCACH will release the funds through the Washington Financial Executor (WAFE) Portal. Funds that are not earned will stay within the WAFE Portal. The Practice Transformation Team will be reviewing the reporting submitted each quarter to determine the amount of funds each organization will receive (based off the milestone deliverables). The PTW will review the quarterly reports to monitor PCMH Provider performance, and make necessary adjustments in strategy or tactics.
- Exhibit B- PCMH Budget Template: This document outlines the planned use of funding and the planned budget for 2019 for each individual clinic. The budget is meant to be an estimate. If your organization does not need funding for a specific line item, you can leave it blank.
- Exhibit C- Non-Allowable Expenditures: This document outlines non-allowable expenditures as identified in the federal guidelines.
- Exhibit E- Definitions: This document includes definitions for Patient Centered Medical Home (PCMH), Population Health Management, and other terms related to Practice Transformation.

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## Milestone Reporting Schedule

The Milestone Reporting Schedule will be included with the Practice Transformation Implementation Reporting Toolkit and Workbook of which is meant to be completed by a member of the Quality Improvement (QI) team. Each organization will be paid for the milestones completed, and will not be penalized for those that are not completed.

GCACH's Practice Transformation Navigator's (PTNs), Jenna and Martin reviewed the Milestone Reporting Schedule in its entirety with the group. This document is meant to be a high-level overview of the Practice Transformation Implementation Reporting Toolkit. When submitting reporting, organizations will have the option to utilize a drop-down menu, submit data, or write a narrative once the CSI Platform has been built (outlined in the Reporting Method section of the Milestone Reporting Schedule). Each option will give the organization an opportunity to effectively and efficiently submit their information. Until the CSI Platform is available, each organization will have a workbook to submit reporting deliverables.

The group discussed the following:

- Milestone 2A.1. Empanel all patients to a care team or provider: each organization will receive funding if all patients are empaneled to a care team OR provider. One is not favored over the other. Patients can also be empaneled to a Behavioral Health (BH) Provider and/or a Primary Care Provider (PCP).
- Milestone 2B.1. Bi-Directional Integration of Behavioral Health: this section requires a narrative answer, if you have more than one evidence-based model of care you will state this in your answer as your organization's best practices.
- Milestone 4A.1. Patient-Centered Interactions: this section is asking for each practice to use the Patient and Family Advisory Council (PFAC) and/or surveys to understand the patient perspective and engage patients and families as valuable partners (quarterly). The method to achieving this milestone can be determined by what works best for each individual clinic.
- Milestone 6A.1. Care Coordination Across the Medical Neighborhood: Each organization is required to have systematic coordination of care across the medical neighborhood (i.e., Emergency Departments, specialists, hospitals, etc.). Payment for this milestone is contingent upon a minimum follow-up of 75% of inpatients.
- Project Payment Accountability by Year: Performance metrics will be used to monitor progress toward achieving the overall waiver vision. Project Pool incentive payments in Years 2-5 will be adjusted based on level of performance against the metrics. In Demonstration Year (DY) 3, if the GCACH region achieves the Pay-for-Performance (P4P) metrics, 25% of the monies tied to DY 3 will be released into the WAFE Portal (50% in DY4, 75% in DY5)



Learning Collaborative Curriculum

GCACH's Director of Practice Transformation, Sam Werdel, reviewed the draft Learning Collaborative Curriculum. Each Learning Collaborative offered in 2019 will directly relate to the Milestones as outlined in the Milestone Reporting Schedule and Practice Transformation Implementation Reporting Toolkit. These Learning Collaboratives are meant to give each attendee an opportunity to learn from one another. The next Learning Collaborative is scheduled for February 7, 2019 to discuss the proposed budget to perform the required work in 2019 (Milestone 1A.1, 1A.2).

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Adjournment

Carol concluded the meeting by thanking all for attending. Meeting was adjourned at 11:47 am.