



GCACH Practice Transformation Workgroup Meeting Minutes

April 26, 2018 | 10:00 AM – 12:00 PM | Tri Cities Community Health, Board Room

Participants Richard Leigh, Sierra Foster, Lily Gonzalez, Mike Maples, Everett Maroon, Barbara Mead, Carol Moser, Wes Luckey, Kylee Spence, Sam Werdel, Rubén Peralta, Diane Halo, Lauren Johnson

**** (by phone)** **Rhonda Hauff, Chris Kelleher, Kat Latet, Dan Ferguson, Mark Wakai, Becky Grohs, Ed Thornbrugh, Kevin Martin, Jorge Rivera, Darin Neven, Leslie Robison, Patrick Jones, Brian Sandoval, Ryan Lantz

Welcome & Introductions Carol started the meeting with introductions in-person and on the phone. She then welcomed everyone and thanked them for attending the Practice Transformation Workgroup Meeting. Mark and Brian welcomed new members to the group and thanked them for coming. Carol briefly reviewed the agenda stating that this meeting was intended to review the selection criteria for contracted providers.

Review 4-12-18 Minutes Carol briefly reviewed the minutes from the April 12th PTW Meeting. She stated the importance of the minutes for transparency of the group.

Carol proposed a motion to approve the minutes. Motion to approve was moved by Mike Maples, seconded by Kevin Martin and Everett Maroon. Motion passed.

Selection Criteria for Contracted Providers Carol introduced the S.B.A.R.- Participating Provider Readiness Assessment. She explained that this document contains a list of questions and criteria that GCACH would like to use to select providers to go in to contract with. The criteria is based on the Safety Net Medical Home initiative change concepts. Carol read a section of the letter that will be sent out with the Readiness Assessment addressing why we are asking providers to complete these assessments. Dr. Mike Maples suggested adding a section within the letter to address GCACH’s assistance in preparing practices for value-based purchasing and risk contracting.

Question: Are clinics the only entities we are looking at?

Answer: No, we are looking at practice transformation efforts within primary care as well as the other behavioral health entities. We want to create linkages within the community and work with them as well.

Question: When we are talking about practice transformation and the Readiness Assessment, we are talking about primary care and medical health?

Answer: Yes.

Question: Is this a grant program or a funding program?

Answer: It is a funding program.

Question: Where is the investment going to go?



Answer: Going forward in the process is contingent on these surveys. This will help us determine where the funds go.

Question: Are we looking at the process backwards? Should we look to build coalitions instead of what clinic can make the biggest change?

Answer: We would like this process to be a learning opportunity for everyone. Systems such as Lourdes Health Network who is currently going through practice transformation can be inspiring leaders and mentors to other providers. Creating the learning collaborative and learning network is pivotal to this work, however it does start at the clinic level.

Statement: We need to prepare practices for value-based purchasing.

Statement: We think we can address 20-30 clinics between now and the end of the year. Our goal is to get these clinics started on practice transformation, and then continue to address additional clinics throughout the demonstration.

Criteria Section—

Adaptive: The group had concerns about the clarity of this section. There are many organizations that have individuals that do certain work and possess different titles. There was a suggestion to describe each activity/job done.

Question 2: The group decided to remove this question and include it on the Current State Assessment (CSA).

Question 4: The group asked for clarification on this question. It was decided to rework this question.

Leadership: The group decided to stay away from “yes/no” questions, allowing for open-ended answers and an opportunity to learn more about the organizations. It was suggested to add the question: “How do you expect practice transformation work to benefit the community and those that you serve directly?” To learn more about “why” organizations are interested in practice transformation.

Question: Where are we going to ask which parts of the attachment they are proposing services in, geographically?

Answer: It will be addressed in the Current State Assessment (CSA).

Transparency:

Question 1: After reviewing the transparency section, the group reworked the first question to remove “change” and ask organizations to provide an example.

Question 2: Attendees suggested to add patient, staff and community to the question to allow for participation from all those involved.

Question: Why are we asking about “change” in this section? Why are we not asking about quality, accountability or improvement?

Equity:



Question 1: The group suggested not to separate “percent seasonal migrant farmworkers (MFW)” and “percent migrant,” as well as add a section for poverty. There was discussion of the level of data that is collected by FQHCs, RHCs, school districts, etc. in relation to migrant workers/migrant farmworkers.

Question 2: The group agreed to update the categories to match the census categories to be consistent.

Question 4: Suggestions included adding criteria including: health coverage assistance, combining MAT and Detox, Support and Employment, poverty, workforce development/wage, education, language barriers, and lack of legal services (including examples). The group asked for an explanation on the “mentoring” category and to include a list of examples instead of a checklist.

Weighting Criteria: Carol introduced the weighting scale to the group. The group decided that all will review the criteria and provide GCACH feedback on how they suggest weighting the categories. The group discussed if volume should have a weight at all. It was suggested that once the completed assessments are returned, GCACH will review all other categories in the assessment, then revisit volume to see if it has a measurable effect on the outcome. Given some level of disagreement with this approach, and the need to be transparent in the process, Carol suggested that each member of the PTW rank order the list of criteria by COB Friday, and that a description of the process of selecting the provider organizations be included in the letter being with the CSA and RA. The PTW would have the opportunity to review the letter prior to being sent.

A suggestion for the overall assessment is to eliminate some of the acronyms for clarity purposes.

Overview of the Transformation Plan

GCACH was unable to address this section due to time constraints.

Adjournment

Carol mentioned the letter GCACH is working on with OHSU to send with the CSA and the Readiness Assessment. She mentioned that the PTW will have a chance to review the letter before it is sent out. All attendees agreed to review the value-driven and collaboration questions in the Readiness Assessment and provide feedback to GCACH. Carol then thanked the group for attending the PTW Meeting.

Minutes respectfully submitted by Carol Moser and Lauren Johnson